interweb

Generated on 22/10/2026 05:11

KNOWLEDGE BASE · PUBLIC DOCUMENT

First steps with your VPS

VPS & Servers

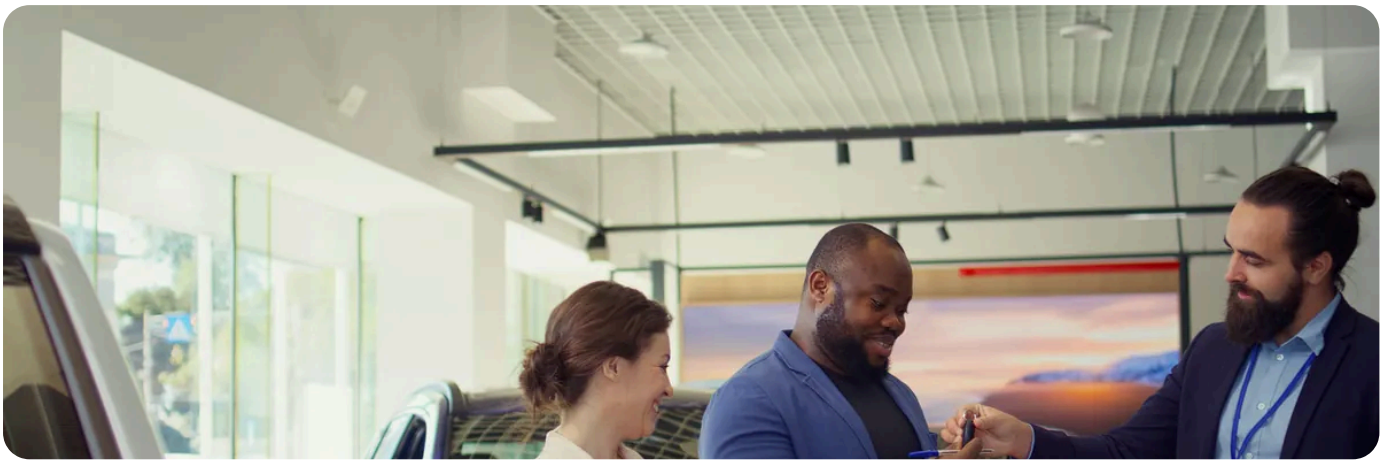
CODE	VERSION	COUNTRY · LANGUAGE
RLX-MZ-KB-98	v2026.10.21	Mozambique · English

Interweb Mozambique
RLX Holdings, S.A. · Group RLX Holdings
Tax ID (NUIT) 401 191 607 · Legal entity no. (NUEL) 105 045 974 · Economic activity code (CAE) 62022

https://www.meu.interweb.co.mz/knowledgebase/98

First steps with your VPS

VPS & Servers Created on **August 16, 2026** Updated on **October 21, 2026** 2 min read



A VPS is a server of your own: you choose the operating system and you have full root access. That also means the responsibility for what runs on it is yours - this page covers the first steps.

Getting your access details

1. VPS servers are prepared by our team, not instantly by a robot. After payment you receive an e-mail with the **IP address, user and password**.
2. If the e-mail hasn't arrived, check spam first and then open a ticket - we resend the details after confirming your identity.

What you chose when ordering

1. **Operating system** - Ubuntu, Debian, CentOS, AlmaLinux, Rocky Linux and others; there are also Windows Server options.
2. **Datacentre** - picked at order time, from several locations.
3. **Control panel** - optional. You can run with cPanel, Plesk or Webuzo, or with none at all and manage everything by command line.

Connecting for the first time (Linux)

1. From macOS or Linux, open a terminal. On Windows, use PowerShell or PuTTY.
2. Connect with the details you received:

```
ssh root@YOUR.SERVER.IP
```

3 **Change the root password immediately** with *passwd*, and keep it somewhere safe.

Before disabling password login, set up your key - and test it.

Switching off *PasswordAuthentication* without a working SSH key locks you out of your own server. Open a second session and confirm the key works **before** closing the first one. If you do get locked out, we can help, but recovery may mean reinstalling.

Backups on a VPS are your responsibility.

The daily backups included with shared hosting don't apply to an unmanaged VPS. Plan your own - a snapshot before every major change is the cheapest insurance there is.

NEED A HAND?

Didn't get your access details, or locked out of the server? Talk to us.

Open a support ticket →

In our plans

- Our VPS use KVM virtualisation and give you full access over SSH. VPS1 has 1 vCPU, 2 GB of RAM and 40 GB of NVMe; the range goes up to VPS6 with 32 vCPU, 64 GB of RAM and 1,280 GB of NVMe.
- Cloud servers start at Cloud1 (1 vCPU, 2 GB, 25 GB) and go up to Cloud6 (32 vCPU, 64 GB, 400 GB).
- To confirm what you received, connect over SSH and run `nproc` (processors), `free -h` (memory) and `df -h` (disk). The service details are in My Interweb, under Services.

SEE ALSO

When something goes wrong:
Common VPS and Cloud errors: SSH, memory, disk and reboots →

Before taking on administration, see
Managed or unmanaged VPS: which to choose and who does what →

To check whether a VPS is the right tier:
Shared hosting, VPS, Cloud or dedicated: the full comparison →

VPS AND CLOUD SERVERS

For when shared hosting is no longer enough.

Dedicated resources, root access and freedom to install whatever you need. With the same support team behind it.

See servers →

Linux or Windows · scale when you need to

interweb

Interweb Mozambique

RLX Holdings, S.A. · Group RLX Holdings

TAX ID (NUIT)	401 191 607
LEGAL ENTITY NO. (NUEL)	105 045 974
ECONOMIC ACTIVITY CODE (CAE)	62022
REGISTERED OFFICE	Bairro 7 de Setembro Vilankulo 1304 · CEP 0411-02, Inhambane, Mozambique
CONTACT	info@interweb.co.mz · +258 84 635 1111 · +258 86 635 1111 · www.interweb.co.mz
OPENING HOURS	Monday to Friday - 08 AM to 04 PM Saturday & Sunday - Closed

Online version of this document

RLX-MZ-KB-98 · v2026.10.21 · Generated on 22/10/2026 05:11