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# AI hallucinations: how to check an answer before you use it

How AI Works

| CODE | VERSION | COUNTRY · LANGUAGE |
| --- | --- | --- |
| RLX-MZ-KB-972 | v2026.10.10 | Mozambique · English |

**Interweb Mozambique**
RLX Holdings, S.A. · Group RLX Holdings
Tax ID (NUIT) 401 191 607 · Legal entity no. (NUEL) 105 045 974 · Economic activity code (CAE) 62022

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# AI hallucinations: how to check an answer before you use it

How AI Works Created on **October 10, 2026** 3 min read



A **hallucination** is when an AI states something false with complete confidence: an invented fact, a quotation that does not exist, a command with an option that does not exist, a link that does not open. It happens because the model generates the most likely text rather than consulting a source of truth. **There is no way to guarantee it will not happen**, so the rule is to check what matters before you act.

## Where the risk is greatest

| Kind of answer | Why it fails | How to check |
|---|---|---|
| **Numbers, dates, prices, deadlines** | The model does not have them and guesses something plausible | Confirm on the official page or in the source document |
| **Names, quotations and references** | It invents authors, studies and laws that look credible | Look up the source yourself. If you cannot find it, treat it as non-existent. |
| **Links and addresses** | It writes addresses that look right | Open them before you publish |
| **Commands and code** | It mixes versions and invents options | Check the manual and try it outside production. See **Linux commands with AI**. |
| **Legal, medical and tax matters** | Varies by country and changes over time | Confirm with a professional or the official source |
| **Recent events** | The model may not know about them | Use a current source |

## How to check, in order

1. **Ask for the source,** and open it. If the source does not exist or does not say what the model said, the answer is worthless.

2. **Give it the text instead of letting it guess.** Paste the document and ask it to answer only from that, and to say “not stated” when it is not. See **RAG**.

3. **Ask in a different way,** or on another model. If the answers differ, distrust both.

4. **Ask it to explain its reasoning** and look for the weak step.

5. **Test what can be tested.** A command on a test server, a formula with numbers you know, code with a simple case.

6. **Have a person read** whatever goes to a customer, to the site or into a contract.

**A confident tone is not proof.**
The AI writes just as surely when it is right as when it invents. Asking “are you sure?” does not fix it: it usually says yes, or changes its answer for no reason.

**When money, health, law or security is at stake,**
the AI is a draft and never a decision. You are the one who signs.

Use AI for what is easy to check: rewriting, summarising a text you gave it, putting ideas in order. Be suspicious when you ask it for facts you did not give it.

NEED A HAND?

Want to put an AI assistant on your site without risking wrong answers to customers? Talk to us about the server and the design.

Open a support ticket →

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## Interweb Mozambique

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