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How to upgrade or downgrade your plan

Billing & Payments

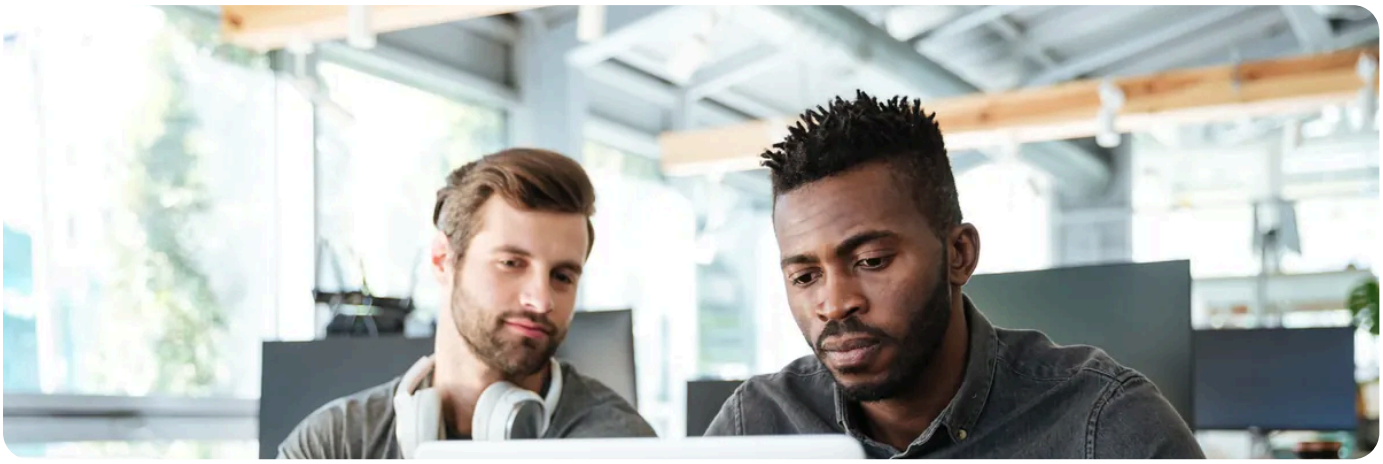
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How to upgrade or downgrade your plan

Billing & Payments Created on **August 16, 2026** Updated on **October 21, 2026** 2 min read



Outgrown your plan - or paying for more than you use? You can change plan yourself from **My Interweb**, without opening a ticket and without moving the site by hand.

Changing plan

1. Log in to My Interweb and open **My Services**.
2. Click the service you want to change, then **Upgrade/Downgrade**.
3. Pick the new plan. The system shows the price difference before you confirm.
4. Confirm and pay the invoice that's generated. The change is applied once the payment clears.

What you pay

You are charged the **difference** for the time remaining in the current period, not a whole new period. If you're halfway through the month, you pay roughly half the difference.

What happens to your site

1. **Nothing moves.** Files, e-mail, databases and settings stay exactly where they are - only the account's limits change.
2. **No downtime** in a normal plan change on the same server.
3. The new limits apply immediately after the payment is confirmed.

Going down to a smaller plan?

Check first that your current usage fits the new limits - disk space, mailboxes, databases and addon domains. If you're already over, the downgrade can fail or leave the account over quota.

Not sure which plan you need?

Tell us what the site does and roughly how much traffic it gets, and we'll tell you honestly whether the change is worth it - including when it isn't.

NEED A HAND?

Want a recommendation before changing? Ask us.

Open a support ticket →

In our plans

Plan	Sites	Space
Pro	1	10 GB SSD NVMe
Plus	6	20 GB SSD NVMe
Ultra	Unlimited	30 GB SSD NVMe
Business Pro	Unlimited	50 GB SSD NVMe
Business Plus	Unlimited	100 GB SSD NVMe
Business Ultra	Unlimited	200 GB SSD NVMe

Traffic, e-mail accounts, databases and FTP accounts are unlimited on all of them. Before going down, compare what you use with the table: the Statistics side bar in cPanel shows disk space, databases and e-mail accounts in use, and the number of sites is the number of domains the account serves. Moving up keeps the site as it is.

SEE ALSO

If the next step is not a bigger plan but another tier, see
Shared hosting, VPS, Cloud or dedicated: the full comparison →

How moving between plans works:
Internal migration: moving sites between plans →

WEB HOSTING

Looking for hosting that stays out of your way?

cPanel, a free SSL certificate, backups every night before dawn kept for a year, and support that answers in your language.

See hosting plans →

Free migration of your current site · no lock-in

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OPENING HOURS	Monday to Friday - 08 AM to 04 PM Saturday & Sunday - Closed

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