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How to transfer a domain to us

Domains & DNS

CODE	VERSION	COUNTRY · LANGUAGE
RLX-MZ-KB-90	v2026.10.22	Mozambique · English

Interweb Mozambique
RLX Holdings, S.A. · Group RLX Holdings
Tax ID (NUIT) 401 191 607 · Legal entity no. (NUEL) 105 045 974 · Economic activity code (CAE) 62022

https://www.meu.interweb.co.mz/knowledgebase/90

How to transfer a domain to us

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Bringing a domain you registered elsewhere over to us. The transfer keeps the time you already paid for - it is added to the new period, not lost.

Before you start

1. **The domain must be more than 60 days old** and must not have been transferred in the last 60 days - this is an ICANN rule, not ours.
2. **Unlock the domain** at the current provider (look for "Transfer Lock" or "Registrar Lock").
3. **Get the authorisation code** - also called EPP code or AuthCode. The current provider gives it to you, usually by e-mail.
4. **Check the domain's contact e-mail** is one you can read - the confirmation is sent there.

Making the transfer

1. Order the transfer through the site, entering only the domain. The EPP code is only asked for after you pay.
2. Pay the transfer invoice: it is one year of renewal, added to the expiry date the domain already has. **See how to pay your invoice**.
3. Minutes after paying, you receive an e-mail asking for the EPP code: paste it on the transfer page and we'll send the request. If the registry asks, confirm it in the e-mail sent to the domain's contact.

4 Wait: transfers typically complete in **5 to 7 days**. The current provider can release it sooner if you approve it on their side too.

Your site and e-mail don't have to go down.

Set up the hosting here and point the DNS **before** the transfer completes - that way nothing stops when the domain changes hands. See **how to migrate a site without downtime**.

National domains too.

.ao, .co.ao, .mz, .co.mz and the other extensions we sell all transfer with the EPP code, in the same way. If the code is refused, ask the current provider for a new one and paste it on the same page: you do not pay again.

NEED A HAND?

Not sure whether your domain can be transferred? Ask us before paying.

Open a support ticket →

SEE ALSO

For national domains, see also:
Transfer a .mz domain from CIUEM: step by step

DOMAIN TRANSFER

Bring your domain over to us.

Domain, hosting and e-mail in one panel and on one invoice. Your site and e-mail keep working throughout - nothing is switched off.

Transfer a domain →

The transfer price is shown before you confirm

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TAX ID (NUIT)	401 191 607
LEGAL ENTITY NO. (NUEL)	105 045 974
ECONOMIC ACTIVITY CODE (CAE)	62022
REGISTERED OFFICE	Bairro 7 de Setembro Vilankulo 1304 · CEP 0411-02, Inhambane, Mozambique
CONTACT	info@interweb.co.mz · +258 84 635 1111 · +258 86 635 1111 · www.interweb.co.mz
OPENING HOURS	Monday to Friday - 08 AM to 04 PM Saturday & Sunday - Closed

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