interweb

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KNOWLEDGE BASE · PUBLIC DOCUMENT

About Interweb

Support & Account

CODE	VERSION	COUNTRY · LANGUAGE
RLX-MZ-KB-82	v2026.10.21	Mozambique · English

Interweb Mozambique
RLX Holdings, S.A. · Group RLX Holdings
Tax ID (NUIT) 401 191 607 · Legal entity no. (NUEL) 105 045 974 · Economic activity code (CAE) 62022

https://www.meu.interweb.co.mz/knowledgebase/82

About Interweb

Support & Account Created on **August 14, 2026** Updated on **October 21, 2026** 2 min read



Interweb is a web hosting, domain and professional e-mail provider. The brand started in **2023** and the Mozambique operation began in **2025**. This page explains who we are, where we operate, and what sits behind the services you buy.

The company behind the brand

Interweb Mozambique is operated by **RLX HOLDINGS, S.A.**, based in Vilankulo, Mozambique. We are part of the **RLX group**, which brings together the **MozOut** and **Interweb** brands - two distinct brands, sharing the same technical team and the same platform underneath.

Where we operate

We serve customers in **Mozambique**, billing in metical with local payment methods - mKesh (Tmcel), M-Pesa (Vodacom), e-Mola (Movitel), Entidade Referência (SIMO) and bank transfer. The brand also operates in **Angola**, at interweb.ao, where it started in 2023.

1. **We bill in metical (MZN) and US dollar**, so you see prices and pay in the currency you actually use.

2. **Support in Portuguese and English**, from people who know the local reality - including your country's payment methods.

3. **A registered legal presence** in the country we operate from, with formal invoicing.

The infrastructure

Your sites and e-mail run on **servers in European datacentres**, chosen for stability and international connectivity. What that means in practice:

1. **cPanel on CloudLinux** - the panel most developers already know, with each account's resources isolated from its neighbours.

2 **Active security** - automatic malware scanning, firewall and attack protection, with nothing extra to buy.

3 **Daily backups** - taken in the early hours, every day, with the last 30 days available for you to restore yourself.

4 **Free SSL certificate** - issued and renewed automatically on every domain.

A note on what we don't promise.
We don't sell "unlimited" and we don't promise miracles. We'd rather be clear about what each plan does, and be there when something goes wrong.

Talking to us

Every support request is read by a person. If you need help, **see all the ways to reach us** - or open a request directly from **My Interweb**.

NEED A HAND?

Have a question before deciding? Talk to us.

Open a support ticket →

SEE ALSO

The company behind the brand:
About the RLX Group

WEB HOSTING

Looking for hosting that stays out of your way?

cPanel, a free SSL certificate, backups every night before dawn kept for a year, and support that answers in your language.

See hosting plans →

Free migration of your current site · no lock-in

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OPENING HOURS	Monday to Friday - 08 AM to 04 PM Saturday & Sunday - Closed

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