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How to change your cPanel password

cPanel & WHM

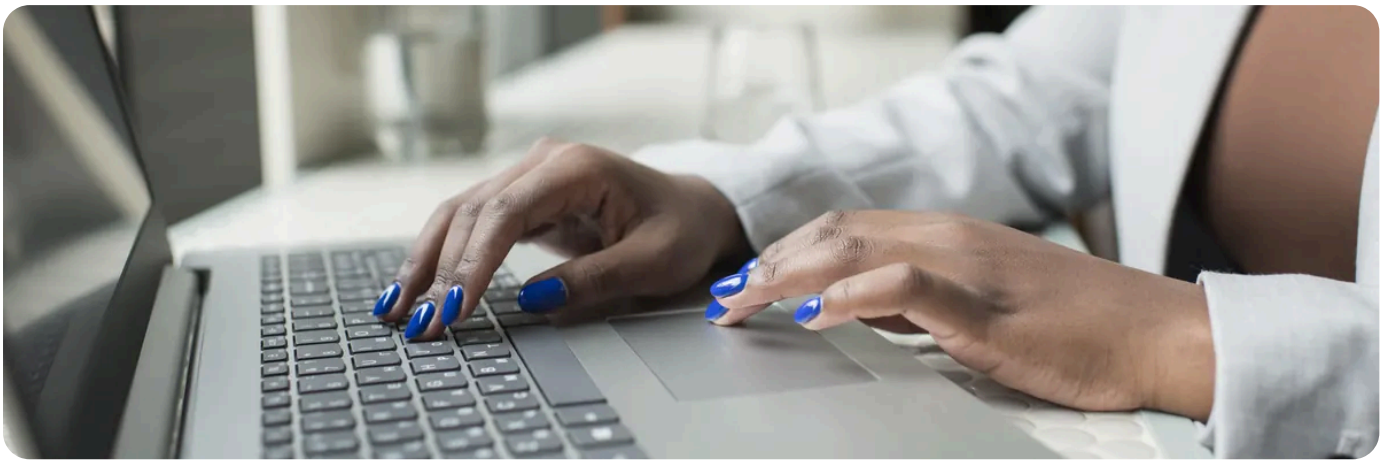
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RLX-MZ-KB-8	v2026.10.21	Mozambique · English

Interweb Mozambique
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https://www.meu.interweb.co.mz/knowledgebase/8

How to change your cPanel password

cPanel & WHM | Created on **August 14, 2026** | Updated on **October 21, 2026** | 2 min read



There are two ways to change your cPanel password, and the difference is simple: one needs the current one, the other does not.

Before you start:
This is **your cPanel password**. It is not the same as your **My Interweb** one, nor the one on each e-mail account - they are independent, and changing one does not touch the others.

Where	Needs the current one?	When to use it
Inside cPanel	Yes	A routine change, already logged in
From My Interweb	No	When you no longer remember the current one

Inside cPanel

1. Log in to cPanel (**here is how** if you do not know the address).
2. Find the **Preferences** section and open the **password and security** option.
3. Enter the current one, then the new one twice, and confirm.

From My Interweb

1. Log in to **My Interweb** and open **My Services**.

2 Pick the hosting service and use the option to change the cPanel password.

The consequence that catches almost everyone:
The cPanel password is also the account's **main FTP** password. The moment you change it, your FTP program, your backup *plugin* and any system that publishes files automatically **stop working**. Update them the same day, or you will find backups quietly not happening.

What does NOT change:
The passwords on your **e-mail accounts** stay exactly as they were. They are independent and handled separately - **see how to change those**.

If you cannot remember the current one, use **the reset**. And if the reason for changing is a suspected break-in, change the **My Interweb** one too and read **how to tell if your site has been compromised**.

NEED A HAND?

Something stopped working after the change?

Talk to us →

The exact names on screen

Inside cPanel, the option is in the **Preferences** section and is called **Password & Security** (with the panel in Portuguese, the name appears translated). The form has three fields, **Old Password**, **New Password** and **New Password (Again)**, plus a **Password Generator** button and a strength bar. The button that saves is **Change your password now!**

In My Interweb the route is **Services > My Services**, then the hosting plan, then **Change Password**. It does not ask for the current one.

In both places the new password must reach the minimum strength set on the server: while the bar shows it as too weak, the change is refused. Twelve or more characters mixing upper and lower case, numbers and symbols usually pass, and the generator creates one that always does.

SEE ALSO

What can you do in cPanel? →

- How to create an e-mail account in cPanel? →
- Your cPanel access details →
- Need hosting? See the plans. →

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TAX ID (NUIT)	401 191 607
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ECONOMIC ACTIVITY CODE (CAE)	62022
REGISTERED OFFICE	Bairro 7 de Setembro Vilankulo 1304 · CEP 0411-02, Inhambane, Mozambique
CONTACT	info@interweb.co.mz · +258 84 635 1111 · +258 86 635 1111 · www.interweb.co.mz
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