

KNOWLEDGE BASE · PUBLIC DOCUMENT

How to access your webmail

E-mail

CODE

RLX-MZ-KB-50

VERSION

v2026.10.04

COUNTRY · LANGUAGE

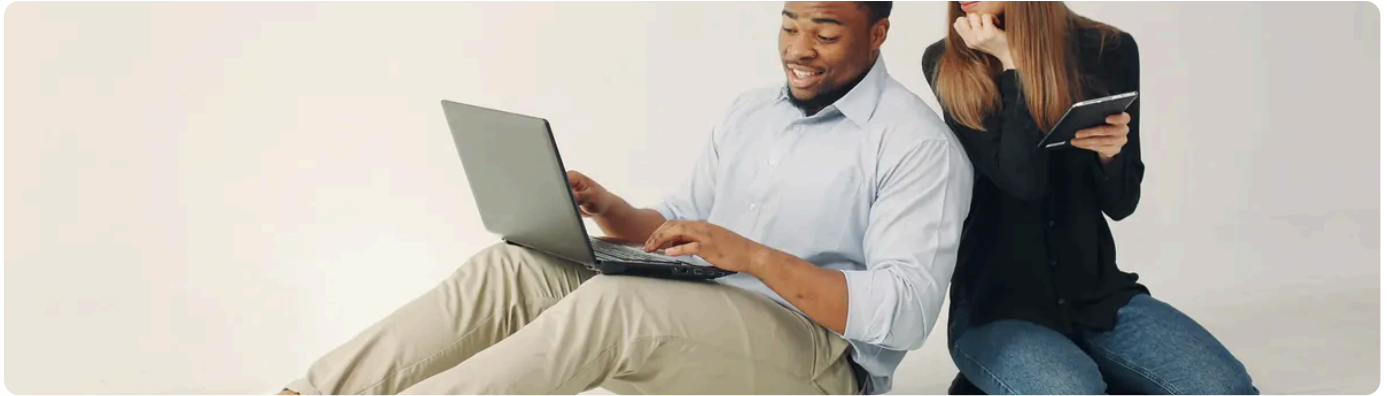
Mozambique · English

Interweb Mozambique

RLX Holdings, S.A. · Group RLX Holdings

Tax ID (NUIT) 401 191 607 · Legal entity no. (NUEL) 105 045 974 · Economic activity code (CAE) 62022

<https://www.meu.interweb.co.mz/knowledgebase/50>



You don't need to install anything to check your e-mail - the webmail works straight from your browser, on any device.

Accessing webmail

1

Go to **<https://webmail.yourdomain.co.mz>** - replacing *yourdomain.co.mz* with your own domain.

2

In **Username**, enter your full e-mail address, e.g. *you@yourdomain.co.mz*.

3

In **Password**, enter your mailbox password.

4

Click **Sign In**.

Note. Webmail runs on Roundcube on every account, and it can't be swapped for a different app - but you're free to also read the same mailbox from Thunderbird, Outlook or your phone at the same time.

Don't have a mailbox yet? See **[how to create an e-mail account in cPanel](#)**.

Can't sign in? We can check your mailbox for you.

[Open a support ticket](#)

RLX-LIMITES

In our plans

- Every hosting plan includes unlimited e-mail accounts, so each person can have a mailbox of their own.
- Sending is limited per hour: 100 messages on Pro, 200 on Plus and 300 on Ultra.
- To see which mailboxes exist and how much each one uses, open Email Accounts in cPanel. The same screen lets you set a new password if webmail says the user or password is wrong.

/RLX-LIMITES

SEE ALSO

If something fails there: [Common webmail errors and how to fix each one.](#)

PROFESSIONAL E-MAIL

Your e-mail should carry your company name.

Mailboxes on your own domain, with webmail, antispam and automatic setup on phone and desktop.

[See e-mail plans](#)

Works in Outlook, on your phone and in the browser



Online version of this document

Interweb is a leading internet services company, with a mission to help businesses to be born and prosper through technology.

2020

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CLIENTS

130+

SIGN-UPS A DAY

Interweb Mozambique

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OPENING HOURS	Monday to Friday - 08 AM to 04 PM Saturday & Sunday - Closed