interweb

Generated on 22/10/2026 05:11

KNOWLEDGE BASE · PUBLIC DOCUMENT

Installing Joomla

WordPress & CMS

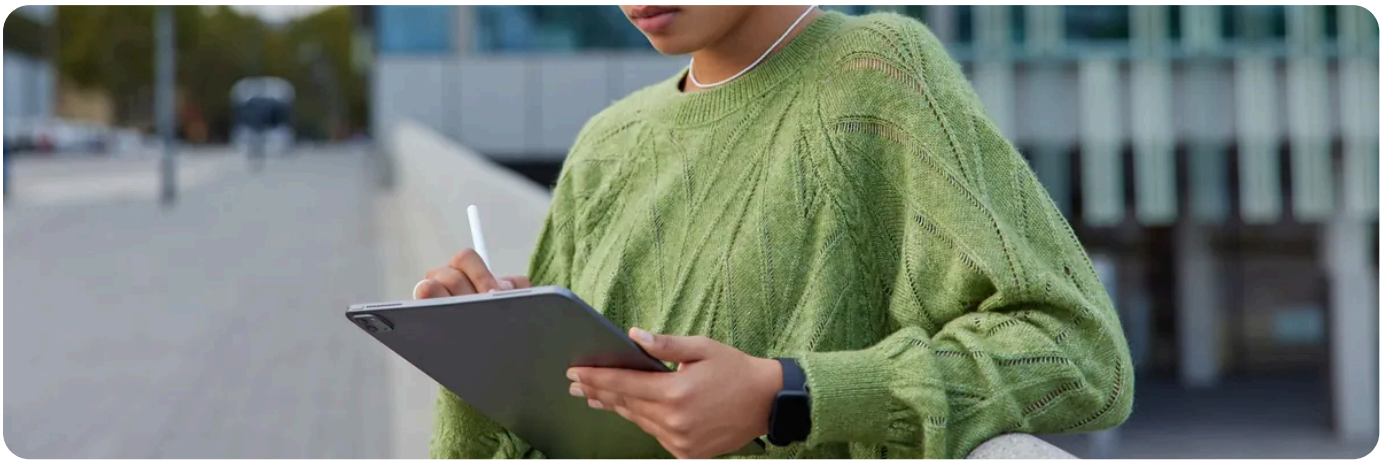
CODE	VERSION	COUNTRY · LANGUAGE
RLX-MZ-KB-476	v2026.10.21	Mozambique · English

Interweb Mozambique
RLX Holdings, S.A. · Group RLX Holdings
Tax ID (NUIT) 401 191 607 · Legal entity no. (NUEL) 105 045 974 · Economic activity code (CAE) 62022

https://www.meu.interweb.co.mz/knowledgebase/476

Installing Joomla

WordPress & CMS Created on **September 27, 2026** Updated on **October 21, 2026** 3 min read



Joomla installs from the **Softaculous Apps Installer** in cPanel, with no FTP and no touching the database. It takes under a minute. Here is the whole path, and what is worth deciding first.

The installer offers two families: the **5 series**, which is current, and the **4 series**, for people who still need older extensions. Take the 5 series unless you have a concrete reason not to.

What Joomla asks of your account

Requirement	Where you stand
PHP version	The 5 series wants **PHP 8.1 or newer**. The 4 series is happy with less. If your account is on something older, change it in **Select PHP Version**: see **changing your PHP version without breaking the site**.
PHP extensions	Joomla asks for *mysqli*, *json*, *simplexml*, *dom*, *zlib* and *gd*. On our accounts **all of them are already on**, so there is nothing to do here.
Database	The installer creates it. You do not prepare anything in advance.
Space and files	A clean installation is among the lightest of the serious CMS platforms. It still counts against **the limits of your account**.

Installing, step by step

1. Sign in to My Interweb at **https://www.meu.interweb.co.mz**, open **Services**, pick the plan and click **Log in to cPanel**.

2. In cPanel, find the **Software** group and open the **Softaculous Apps Installer**. Type *Joomla* in the search box and click **Install**.

3. **Pick the version** at the top of the form. If the one you want is greyed out, the installer tells you why, and it is nearly always the PHP version.

4. **Pick the address.** Set the protocol to **https**, choose the domain, and leave the directory field **empty** to install at the root. Anything you type there puts the site inside that folder.

5. **Fill in the site name and description.** You can change both later inside Joomla, so do not linger.

6. **Create the administrator account.** Do not leave the username as *admin*, and use a long password: our **password generator** will make you one. Check that the e-mail address is one you actually read, because that is how you get back in.

7. Open **Advanced Options** and switch on **automatic upgrades** and **automatic backups**. Two tick boxes, one saved morning.

8. Click **Install**. When it finishes, the installer shows two addresses: the site and the administration area. Keep both.

Joomla administration lives at */administrator*.
If you installed at the root of a domain, the way in is that address plus */administrator*. Bookmark it on day one.

The first few minutes after installing

1. **Check the site opens over https** and that the padlock is there. If it is not, see **the causes, in order**.

2. **Force https for everyone.** The recipe is in **redirecting HTTP to HTTPS**.

3. **Log in and apply the pending updates** before you start building anything.

4. **Switch on two-step authentication** for your administrator account. Joomla ships with it.

5. **Take a backup before the first template or the first extension.** That is where things break, and that is when the copy earns its keep.

The administration panel is the front door.

A Joomla with the username *admin* and a short password starts collecting login attempts from all over the world within days. A different username, a long password and two-step authentication close nearly all of it.

Keeping it, and undoing it

In the Softaculous installations list, Joomla offers **upgrade**, **clone**, **backup**, **change admin password** and **sign in without typing the password**. The clone button is the honest way to try a large change: clone to a subdomain, break the clone freely, then repeat on the original.

If you have lost the way in, see **recovering the Joomla administrator password**. To understand what the installer does for you on any platform, see **installing a ready-made platform**.

NEED A HAND?

Is the version you want greyed out, or did the install stop halfway? Send us the message exactly as it appears.

Open a support ticket →

SEE ALSO

- **Hosting plans and what each one includes** →
- **Password generator** →
- **Support Policy** →

interweb

Interweb Mozambique

RLX Holdings, S.A. · Group RLX Holdings

TAX ID (NUIT)	401 191 607
LEGAL ENTITY NO. (NUEL)	105 045 974
ECONOMIC ACTIVITY CODE (CAE)	62022
REGISTERED OFFICE	Bairro 7 de Setembro Vilankulo 1304 · CEP 0411-02, Inhambane, Mozambique
CONTACT	info@interweb.co.mz · +258 84 635 1111 · +258 86 635 1111 · www.interweb.co.mz
OPENING HOURS	Monday to Friday - 08 AM to 04 PM Saturday & Sunday - Closed

Online version of this document

RLX-MZ-KB-476 · v2026.10.21 · Generated on 22/10/2026 05:11