

KNOWLEDGE BASE · PUBLIC DOCUMENT

How to update your registration details

Support & Account

CODE

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COUNTRY · LANGUAGE

Mozambique · English

Interweb Mozambique

RLX Holdings, S.A. · Group RLX Holdings

Tax ID (NUIT) 401 191 607 · Legal entity no. (NUEL) 105 045 974 · Economic activity code (CAE) 62022

<https://www.meu.interweb.co.mz/knowledgebase/44>



Your account details - name, company, address and phone - are used on invoices and to identify you when you contact **support**. Keep them accurate, especially if you need formal invoices for your company.

Updating your details

- 1 Log in to **Meu Interweb** and open **My Details**, in the profile menu.

- 2 Update the fields you need - full name, company name, address, city/province, postal code, country, phone.

- 3 Click **Save Changes**. These fields update immediately, no extra confirmation needed.

Changing your phone number

The phone number is used for account recovery, so a change here goes through an extra check:

- 1 In **My Details**, click the pencil icon next to **Phone Number** and type the new number.

2

Enter your account password to authorise the change.

3

We send a verification code by SMS - type it in and confirm.

Code didn't arrive? Wait a couple of minutes for the SMS, then use the option to resend it. Make sure the number was typed with the correct country code.

To change the e-mail on file, see [how to change your registration e-mail](#).

Need to update details we don't have a field for? Just ask.

[Open a support ticket](#)

SEE ALSO

[How to manage sub-accounts](#)[How to enable or disable two-factor authentication \(2FA\)](#)[How to change your portal password](#)[Need hosting? See the plans.](#)

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