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How to change your My Interweb password

Support & Account

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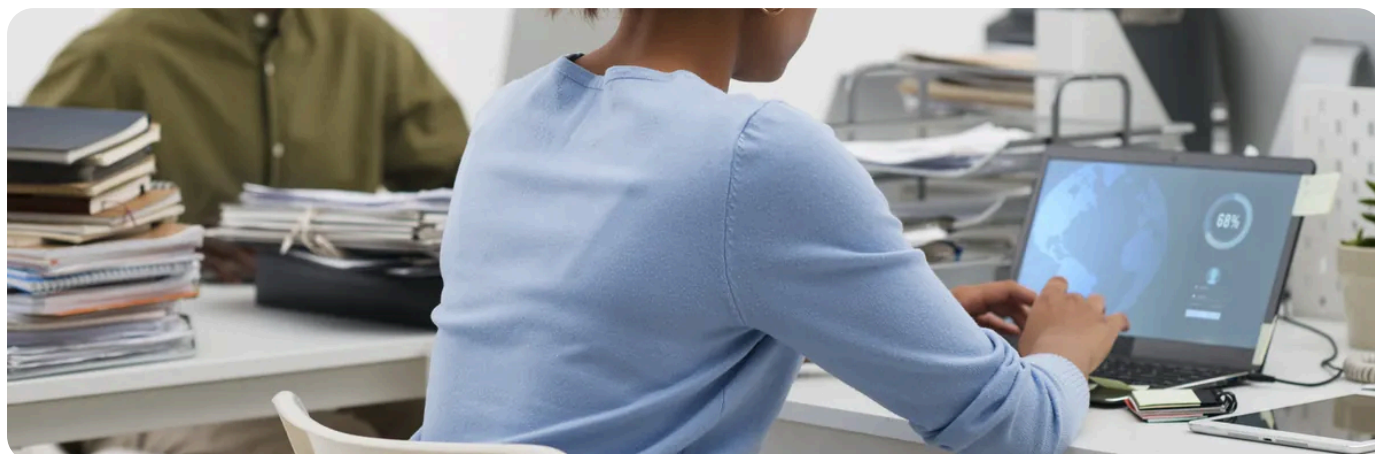
Interweb Mozambique

RLX Holdings, S.A. · Group RLX Holdings

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<https://www.meu.interweb.co.mz/knowledgebase/40>

How to change your My Interweb password

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Changing your My Interweb password takes less than a minute and interrupts none of your services.



Before you start:

This is **your My Interweb password**. It is not the same as your cPanel one, nor the one on **each e-mail account** - they are independent, and changing one does not touch the others.



How to change it

1

Log in to **My Interweb** and open the menu with your name, top right.

2

Choose **Change Password**.

3

Enter the current password, then the new one twice, and save.

Your session on this device stays open; on the others you will have to log in again. If you cannot remember the current one, do not keep guessing - use **the e-mail reset**, which does not ask for it.



A password worth having

Do	Avoid	Why
Three or four words in a row	Eight characters with a symbol in the middle	Length is what counts, and it types far better on a phone
A different one per panel	The same here, in cPanel and on e-mail	Lose one and you lose them all

Do	Avoid	Why
Keeping it in a password manager	On paper, or in a file called <i>passwords</i>	It is the first place anyone looks

**The step that really protects you:**

A password on its own is no longer enough. **Turn on two-factor authentication** - it is the only defence that still works after a password is discovered.

If you suspect someone got into the account, change the **cPanel** one too, and the one on **every e-mail account**; and read **how to tell if your site has been compromised**.

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