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Internal migration: moving sites between plans

Backups & Migration

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Interweb Mozambique
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Internal migration: moving sites between plans

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Changing plan inside Interweb - from *Pro Hosting* to *Plus Hosting*, say - is far simpler than migrating from another provider. In most cases **nothing has to be moved**: the site stays where it is and only the plan limits change.

The two kinds of change

Situation	What happens	Downtime?
Changing plan Pro → Plus → Ultra	Same cPanel account. Only the space and resource limits change	**None**
Changing service type Hosting → VPS, or another server	A new account is created and the data must be copied	None, if done properly

Changing plan

1. Sign in at **My Interweb**
2. Open **Services** → **My Services** and click the current plan
3. Choose the **upgrade/downgrade** option in the side menu
4. Select the new plan and confirm

An invoice is generated for the difference, prorated to the time left in the current cycle - you do not pay a full month again. As soon as payment is confirmed, the new limits take effect.

Nothing is lost.
Files, databases, e-mail accounts, SSL certificates and your cPanel settings stay exactly as they were. You do not need a backup or to reconfigure e-mail.

If you are moving down a plan

Downgrading is possible, but needs one check: **what you already have must fit in the smaller plan**.

- [ ] Check the disk space in use, under **Disk Usage** in cPanel
- [ ] Count how many domains, databases and e-mail accounts you have active
- [ ] If anything exceeds the new plan's limits, delete what you no longer need **before** changing

When it really is a server move

Going from shared hosting to a VPS, or moving to a different server, does involve copying everything to a new account. The same golden rule applies: **set it up first, point the domain afterwards**.

The step-by-step is in **how to migrate a site without downtime** - or ask our **Migration Department**, which handles internal moves too.

The available plans

Range	Plans
Web Hosting	Pro · Plus · Ultra · Business Pro · Business Plus · Business Ultra
WordPress Hosting	WP Starter · WP Perfomance · WP Pro

NEED A HAND?

Not sure which plan suits you? Tell us what you need and we will advise.

Open a support ticket →

In our plans

Plan	Sites	Space
Pro	1	10 GB SSD NVMe
Plus	6	20 GB SSD NVMe
Ultra	Unlimited	30 GB SSD NVMe
Business Pro	Unlimited	50 GB SSD NVMe
Business Plus	Unlimited	100 GB SSD NVMe
Business Ultra	Unlimited	200 GB SSD NVMe

Traffic, e-mail accounts, databases and FTP accounts are unlimited on all of them, so before moving down only two numbers decide: the space in use and the number of sites. To compare, open the Statistics side bar in cPanel, which lists disk space, inodes (files), databases and e-mail accounts in use.

SEE ALSO

- How to generate zip and sql files to migrate a WordPress site
- How to change the DNS of a domain already in use
- How to migrate a site without downtime
- Need a domain? Search here.

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