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Generated on 21/10/2026 17:20

KNOWLEDGE BASE · PUBLIC DOCUMENT

Is there a free plan? What is included and what is not

Choosing the Right Plan

CODE	VERSION	COUNTRY · LANGUAGE
RLX-MZ-KB-326	v2026.10.18	Mozambique · English

Interweb Mozambique
RLX Holdings, S.A. · Group RLX Holdings
Tax ID (NUIT) 401 191 607 · Legal entity no. (NUEL) 105 045 974 · Economic activity code (CAE) 62022

https://www.meu.interweb.co.mz/knowledgebase/326

Is there a free plan? What is included and what is not

Choosing the Right Plan Created on **September 11, 2026** Updated on **October 18, 2026** 4 min read



Straight answer, no hedging: **we do not have a free hosting plan**, and we do not have a free trial period either. All our plans are paid from day one.

That does not mean you have to risk money blind, though, nor that everything is charged separately. Both things are worth knowing.

How to try it without risk

Instead of a limited free plan, we have a **15-day guarantee** on Web Hosting plans. You buy, you use the *whole* plan - every feature, nothing locked - and if it does not suit you, we refund what you paid.

A free plan	The 15-day guarantee
Cut-down resources	The complete plan, exactly as you would use it afterwards.
Someone else's adverts on your site	None. The site is yours and only yours.
Migrate later, once you grow	You are already on the right plan. There is no second move.
You test a version that is not the real one	You test what you actually bought - the only way to know whether it fits.

The exact conditions, what the guarantee covers and what falls outside it, are in **refunds and cancellations**. Worth reading **before** buying, not after.

Use the 15 days properly.
The most common mistake is buying, leaving the account idle for three weeks, and only then starting to build the site - by which time the window has closed. The clock runs from payment. If you are unsure about the plan, put something up in the first week.

What is already included, at no extra cost

This is not «free» in the sense of a free plan - it is what sits inside the price and what many providers charge separately for:

What	Detail
SSL certificate	Issued and renewed automatically for the account's domains. Nothing to buy and nothing to configure - see **what is an SSL certificate**
DNS management	The domain's DNS panel is included, even if the hosting is somewhere else.
cPanel	The full panel, with file manager, databases, e-mail accounts and an application installer.
Help with migration	We have a department just for that. If you are coming from another provider, ask before you start copying by hand - see **how to migrate without downtime**
E-mail accounts	On the account's domain, included in the plan.

What is *not* free, and is worth knowing first

Two things cause misunderstandings, so we say them plainly:

1. **The domain is always paid for.** Registering a name costs money, and it costs every year, because the money goes to the registry for that extension and not to us. **We currently have no plan with a domain included** - if you see that promise about us anywhere, ask us before counting on it.

2. **A dedicated IP does not come with shared plans.** Anyone who genuinely needs one is talking about a VPS or a dedicated server. What each type of service includes is in **dedicated or shared IP: which one you need**.

Be careful with the «free» hosting you will find out there.
It exists, and it always carries a hidden price: someone else's adverts on your site, your name tied to another company's subdomain, no backups, no support, and the service disappearing without notice. For a personal experiment it may do; for a business site, the cost of losing everything is far greater than the monthly fee you saved.

If budget is the issue, talk to us

There is always a cheaper option than the one you are looking at, and it is not always the obvious one: a longer cycle usually lowers the monthly figure, and there are entry plans that are perfectly sufficient for a company website. What moves the price and how to read the invoice is in **why your invoice shows this amount** and in **which currency you pay in**.

If you are not sure which plan is right, see **shared hosting, VPS, Cloud or dedicated: the full comparison** - or just ask. We would rather sell you the plan that fits than the most expensive one.

NEED A HAND?

Not sure where to start? Tell us what you want to put online.

Talk to us →

In our plans

- **Pro** is the entry plan: 1 website, 10 GB of NVMe SSD, and unlimited traffic, e-mail accounts, databases and FTP accounts.
- **Plus** has 6 sites and 20 GB; **Ultra** has unlimited sites and 30 GB. The Business plans go from 50 to 200 GB.
- All of them include a daily automatic backup with free restores, and you can move up a plan without losing the site.
- To see how much of it you use, open the Statistics side bar in cPanel: disk space, databases and e-mail accounts.

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