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KNOWLEDGE BASE · PUBLIC DOCUMENT

Keeping your AI videos and voice files: download them, the links are not permanent

AI Video & Voice

CODE	VERSION	COUNTRY · LANGUAGE
RLX-MZ-KB-3036	v2026.11.28	Mozambique · English

Interweb Mozambique
RLX Holdings, S.A. · Group RLX Holdings
Tax ID (NUIT) 401 191 607 · Legal entity no. (NUEL) 105 045 974 · Economic activity code (CAE) 62022

https://www.meu.interweb.co.mz/knowledgebase/3036

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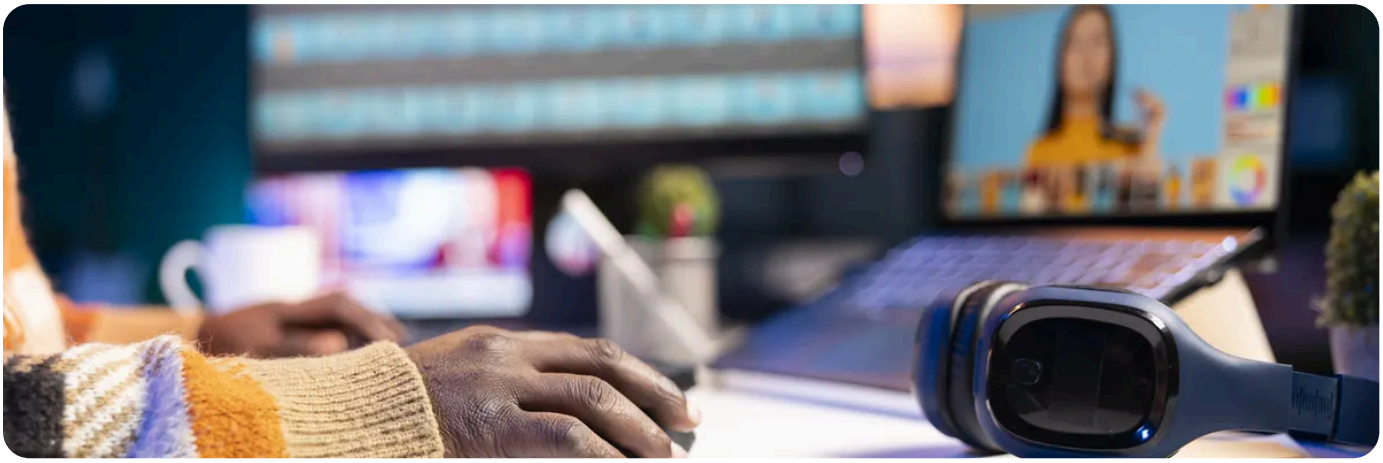
AI Video & Voice Created on **November 28, 2026** 2 min read



In short: when a video or a voice is ready, you get links to the files. Those links are not permanent. Download the files straight away, keep them with the project and always use your own copy, on the website, in an advert or on your phone line.

Where the files are

Where you asked	How to download
API	When `GET /v1/media/generations/{id}` returns `completed`, the links are in `outputs`.
Playground	On the Video and Voice tabs, the «Download the video» and «Download the audio» buttons. The prompts and the files are also saved under «Conversations».
`aio`	`aio generate` downloads to `--out`. A generation that did not finish in time is downloaded with `aio status <id> --download`.
MCP server	Ask the agent to download the files into the project.

Downloading from the command line

Replace the text in quotes with the link from `outputs`. `-O` saves the file with the name in the link, with the right extension:

```
curl -L -O "<link from outputs>"
```

With `aio`:

```
aio generate audio "Welcome to our support service" --out welcome.mp3
aio status <id> --download --out videos/
```

Downloading in your program

In Python, after the check that returned `completed` (`job` is that generation). It saves each file with the name in the link:

```
import requests

for n, url in enumerate(job["outputs"], 1):
    name = url.split("?")[0].rsplit("/", 1)[-1] or "file-%d" % n
    with open(name, "wb") as f:
        f.write(requests.get(url, timeout=120).content)
```

Organising what you keep

1. One folder per project or per campaign.
2. Next to each file, the prompt, the model id and the options (length, resolution). They help you make another version just like it.
3. A second copy, away from the computer you work on.
4. On a website, put the file in the website's own folder and point to that copy.

Do not count on the links or on «Conversations» to keep the files.
The links are not permanent. The copy that counts is yours.

Before you publish, see **what to check in a video or a voice**. On a website, a video further down the page can load later: see **lazy loading images and videos**.

RECOMMENDED

Making more videos or voices? See the models and prices in All in One AI.

See All in One AI →

SEE ALSO

Before you publish an AI video or voice: what to check →

- Lazy loading images and videos: what to defer and what never to
- A video that is not ready when the MCP server stops waiting: get_generation
- Saving an AI image to your website or project: why you should download it
- All in One AI

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