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Using your mailbox inside Gmail, after the Gmailify shutdown

E-mail

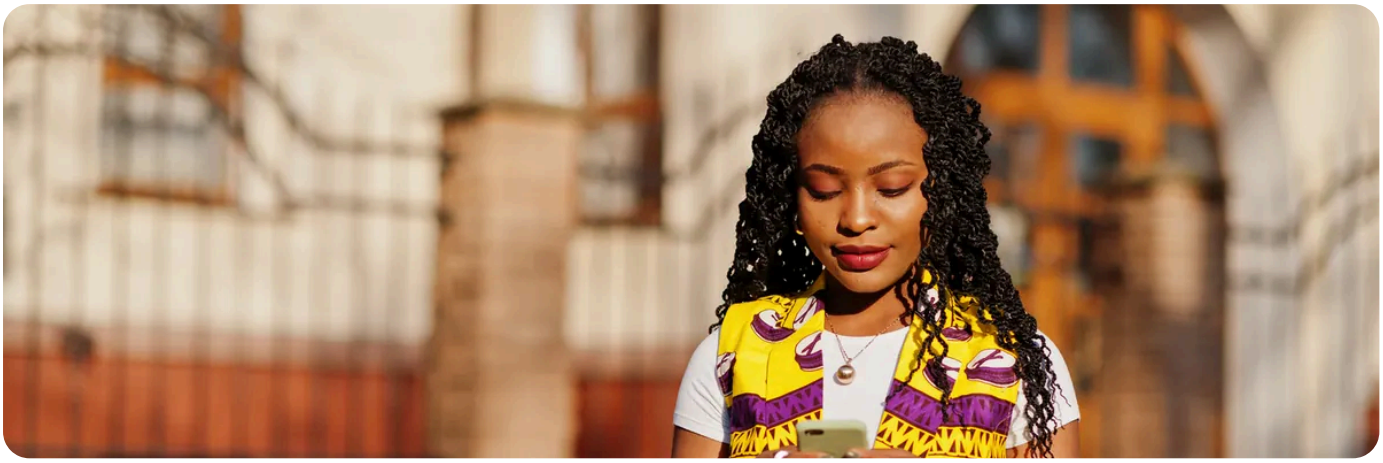
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Using your mailbox inside Gmail, after the Gmailify shutdown

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Plenty of people prefer to read everything inside Gmail: the personal account and the work one, in the same inbox. That is still possible with your e-mail here - but the route has changed, and anyone using the old route has to switch.

What Google changed

Gmail had an option called **"Check mail from other accounts"**, which fetched messages from an external mailbox over POP and put them inside Gmail. There was also *Gmailify*, which did something similar for accounts at other providers.

Both are being switched off. New users could no longer enable them from early 2026; connections that already existed are being ended through the year, with Google indicating existing ones would keep running until January 2027.

> **This does not affect your e-mail with us.**
> The mailbox is unchanged, still receiving and storing everything. What goes away is **a Gmail feature**. And it does not affect Outlook, Thunderbird, Apple Mail or your phone's mail app at all - those connect directly and carry on working. See **POP or IMAP: which to choose**.

How to tell whether this concerns you

It concerns you if your domain e-mail showed up in Gmail **without** you installing anything - that is, if you added the account inside Gmail, under *Settings* → *Accounts*. The warning sign is new mail no longer reaching Gmail while it still appears normally in webmail.

If you get your mail in Outlook or in your phone's mail app, this does not concern you. You need do nothing.

The route that remains: the Gmail mobile app

The Gmail app on Android and iPhone still lets you add external accounts, and it does it better than the old feature: it connects over **IMAP**, so it stays *in sync* with the server rather than fetching copies now and then.

1. Open the Gmail app and tap your picture, in the corner.
2. Choose **Add another account**, then **Other**.
3. Type the full address and, when asked, choose **Personal (IMAP)**.
4. Incoming server: *mail.yourdomain.co.mz*, port **993** with SSL. Outgoing server: same name, port **465** with SSL. Username: the full address.

The difference you will notice.
With IMAP, what you delete on the phone is deleted in webmail and on the computer too. The old feature did not do that - you ended up with two copies drifting apart. It is better this way, but it is a change of habit.

And on the computer?

In Gmail on the web, the option to fetch outside mail goes away. You have three alternatives, all better than the one that was lost:

Alternative	Who it suits
A mail application	Outlook, Thunderbird or Mac Mail, with the account over IMAP. The most complete option - see **the Thunderbird guide**
Webmail	Nothing to install and it works on any computer - see **how to access your webmail**
Forwarding	In cPanel, send a copy of everything to Gmail. Simple, but it only covers **receiving**: to reply from the company address you still have to set that up

Careful with chained forwarding.
Forwarding everything to Gmail looks like the easy answer, but it hurts deliverability: Gmail receives messages claiming to come from third parties and sent by our server, and that pushes some into spam even with SPF correct. If volume matters, prefer IMAP. See **SPF, DKIM and DMARC**.

If mail really has stopped reaching Gmail

1. Confirm the mailbox is fine: open **webmail** and check the new messages are there. If they are, you have lost nothing - only the bridge to Gmail went down.

2. Old messages already in Gmail stay there. They are not deleted.

3. Set it up again by the route above, or through a mail application.

If the messages are not in webmail either, the problem is a different one and it is on the domain side - see **why your e-mail is not sending or receiving**.

NEED A HAND?

Want help moving your mailbox to the new route?

Talk to us →

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