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How to use AI on your phone, and what never to type into it

AI in Your Business

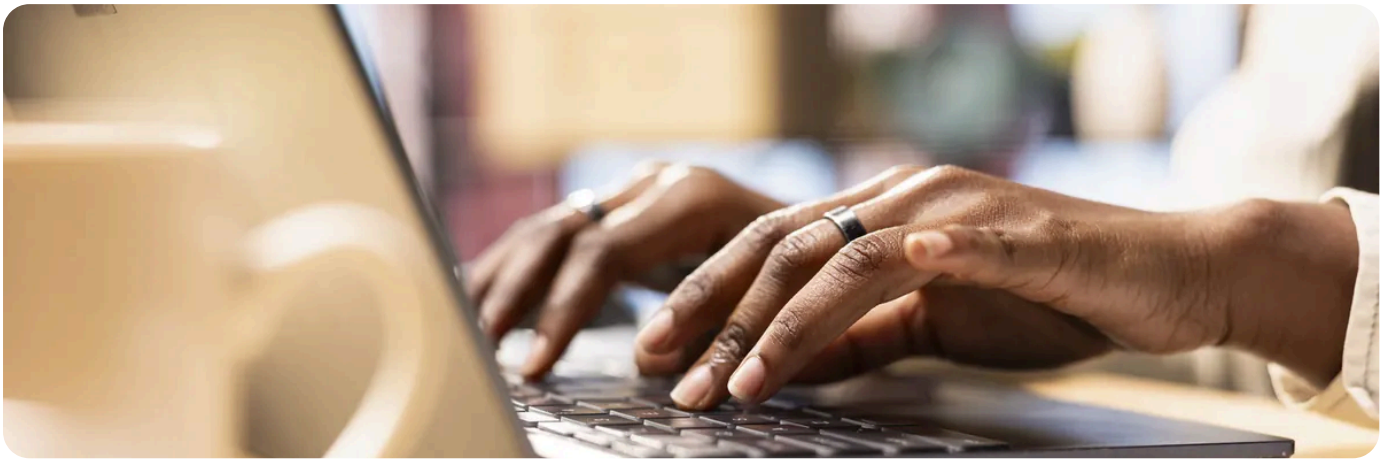
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How to use AI on your phone, and what never to type into it

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In Mozambique, plenty of people work from a phone and do not always have a computer to hand. Artificial intelligence tools work well that way - and some things only work on a phone, like photographing a problem and asking what it is.

This article shows the two ways to use them on a phone, what they are good for day to day if you run a website, and what you must **not** type into them.

Two ways, both simple

1. **Through the browser.** Open Chrome or Safari and go to the tool's official site. It works straight away, nothing to install. Do sign in, so conversations are kept - without that you lose everything when the tab closes.

2. **Through the app.** Search the Play Store or App Store, install it and sign in. It is worth it for what comes next: camera, microphone and files.

> **!** **Always check who published the app.**
> There are fake apps that copy the name and icon of the real ones and live off subscriptions nobody asked for. Download only from the official stores and check the publisher's name before installing. Never from a link that arrived by WhatsApp.

What the phone does and the computer does not

Feature	What it is good for
Camera	Photograph an error on screen, an invoice or a piece of equipment and ask what it is. Saves describing in words what a second of looking shows

Feature	What it is good for
Voice	Dictate instead of typing. Useful for long requests where you would have to explain all the context on a small keyboard
Files	Attach a PDF or a spreadsheet already saved on the device, without going via the computer
Always with you	A question that turns up on the way to a meeting gets settled there, instead of waiting

Your history follows you.
Sign in with the same account on phone and computer and the conversations are the same. Start on the phone and finish at the desk, without repeating the context.

What it is good for, if you run a site

No overblown promises - these are the uses we see actually working:

1. **Writing and reviewing text** for pages, product descriptions and posts. State the audience, the purpose and the length - a vague request gives vague text.
2. **Understanding an error message** that appeared on the site. Photograph or copy the error text and ask what it means.
3. **Translating** a reply to a foreign client, or making sense of technical documentation that only exists in English.
4. **Summarising** a long report or contract. Say what you are after - deadlines, figures, obligations - rather than just asking for "a summary".

What you do not type into an AI

This is the part that touches us directly.
Never paste into an AI tool your **cPanel password**, your client portal password, API keys, banking details, identity documents or client lists. On a phone the risk is higher because you paste without thinking, and some tools keep the history. If you have lost a password, the route is different - see **how to change your cPanel password** or **how to change your portal password**.

If you need help with an error, send *the error message*. Not the configuration file, which usually has the database password sitting inside it.

Review the permissions after installing

Camera, microphone, photos and files are needed for some features - and unnecessary for the rest. In your Android or iPhone settings, open the app and leave on only what you use. You can switch them back on when you need them.

Check what comes out

Never publish without reading.

These tools invent confidently: prices, dates, laws, names of features that do not exist. On a small screen you skim, and it slips through more easily. To know what each tool does well and where it fails, see **which AI tool suits which task**.

And if the question is about *your* plan, *your* domain or *your* server, an outside AI does not know. The one answering in our chat and in My Interweb does - see **what our AI does, and what it does not** - and when it does not know, it fetches a person.

NEED A HAND?

Rather talk to someone on the team than ask a machine?

Open a request →

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