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Hosting e-mail through the API: mailboxes, passwords, quotas, forwarders and the default address

E-mail

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Interweb Mozambique
RLX Holdings, S.A. · Group RLX Holdings
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https://www.meu.interweb.co.mz/knowledgebase/2774

Hosting e-mail through the API: mailboxes, passwords, quotas, forwarders and the default address

E-mail Created on **November 13, 2026** 3 min read



The short answer: the API manages the e-mail of the active hosting plans in your account: mailboxes, passwords, quotas, forwarders, autoresponders and the default address, and it shows the status of SPF, DKIM and DMARC. You read with `email:read` and change with `email:write`. Everything runs on the hosting given in `{id}`, which you find with `GET /v1/services`.

Mailboxes

Operation	What it does
`GET .../email/mailboxes`	Lists the mailboxes, with space used and quota.
`POST .../email/mailboxes`	Creates a mailbox: `address`, `password` and, optionally, `quota_mb`.
`PUT .../mailboxes/{address}/password`	Changes the password.
`PUT .../mailboxes/{address}/quota`	Changes the quota.
`DELETE .../mailboxes/{address}`	Deletes the mailbox **and its messages**. Needs the address in `confirm`.

```
curl https://api.interweb.co.mz/v1/services/123/email/mailboxes -X POST \
-H "Authorization: Bearer $RLX_API_KEY" \
-H "Content-Type: application/json" \
-d '{"address": "info@asuaempresa.co.mz", "password": "...", "quota_mb": 1024}'
```

The password must be 12 to 128 characters, with at least 3 kinds among lowercase, uppercase, digits and symbols, and without the account or mailbox name. The API never stores or returns it. The quota runs from 1 MB up to the plan's disk space; unlimited is not accepted. Server system names, such as `_mainaccount`, are not accepted.

For requests with a password, the `Idempotency-Key` has no effect: repeating the request runs it again. If the connection drops while changing a password, check before you retry.

Forwarders, autoresponders and the default address

What	Operations	Notes
Forwarders	`GET`, `POST`, `DELETE` `.../email/forwarders`	Only to e-mail addresses, never to programs. The list shows one domain at a time, in `?domain=`; without it, the main one.
Autoresponders	`GET`, `PUT`, `DELETE` `.../email/autoresponders`	`PUT` creates or replaces.
Default address	`GET` and `PUT .../email/default-address`	What happens to mail sent to addresses that do not exist.
SPF, DKIM and DMARC	`GET .../email/authentication`	Shows the status of the three records for a domain. To change them, use DNS.

For the default address, `action` can be `fail` (bounce), `forward`, `discard` or `main_account` (deliver to the hosting's main account). We recommend `fail`, to receive less spam.

The domain of the account e-mail

Whoever controls the e-mail used to sign in to the account can take the account over, because that is where password resets and sign-in codes arrive. So, on that e-mail's domain, and on the domain of each account user's e-mail, the API **does not create, delete or change mailboxes**, does not create or delete forwarders and does not change the default address. It answers `409 account_email_domain`, in Sandbox too. Reads and autoresponders keep working. Make those changes in Meu Interweb.

Limits and what is not there yet

Changes are limited to 20 per minute, per hosting account, and passwords to 10 per minute. E-mail filters and the delivery log are handled in cPanel. A service that is not active answers `409`, as with hosting.

A practical idea:
When a new employee is added to your HR system, the same program creates their mailbox with a strong password and a sensible quota; when they leave, it changes the password and sets an autoresponder. SPF, DKIM and DMARC records are changed through the **DNS API**.

RECOMMENDED

Want to create mailboxes from your own system? See the API page and test with a Sandbox key.

See the API page →

SEE ALSO

- **Hosting through the API: subdomains, databases, cron jobs, SSL, PHP options and FTP** →
- **DNS through the API: adding, changing and deleting records, and restoring a zone backup** →
- **Idempotency-Key in our API: repeating a purchase, payment or ticket without doing it twice** →
- **API request limits: per key, per account and per task, the headers and what to do after a 429** →
- **API Sandbox or Production: what each key really does, and moving your program to production** →
- **Our API's error codes: what each one means, and which ones are worth retrying** →

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