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# SMS alerts for your team: a server down, low stock or a failed task, sent from a script

WhatsApp & APIs

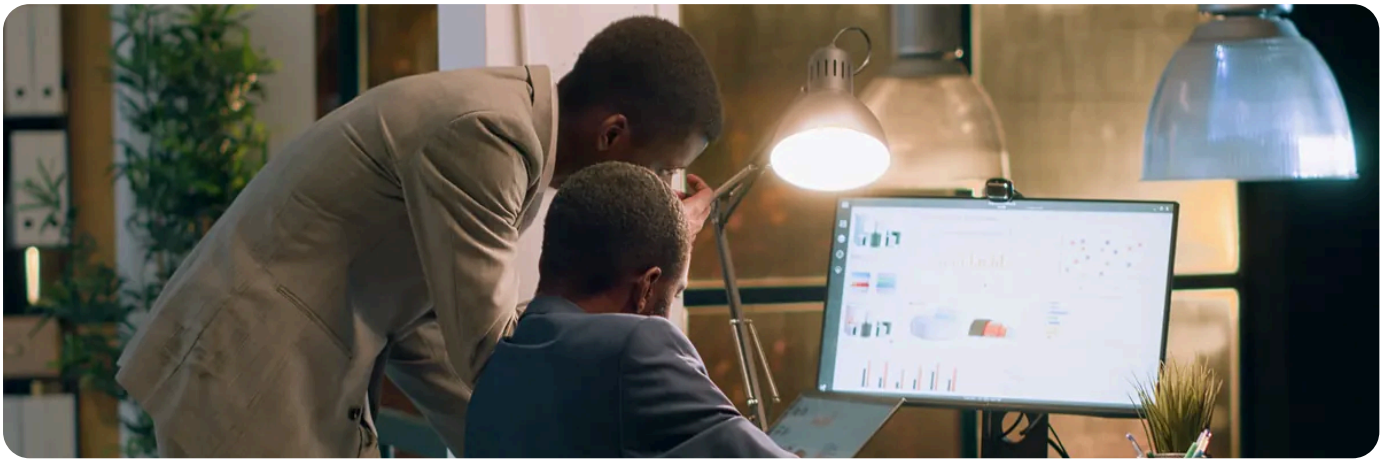
| CODE | VERSION | COUNTRY · LANGUAGE |
| --- | --- | --- |
| RLX-MZ-KB-2672 | v2026.11.13 | Mozambique · English |

**Interweb Mozambique**
RLX Holdings, S.A. · Group RLX Holdings
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https://www.meu.interweb.co.mz/knowledgebase/2672

# SMS alerts for your team: a server down, low stock or a failed task, sent from a script

WhatsApp & APIs Created on **November 13, 2026** 3 min read



**The short answer:** any script that already watches something (a website, a server, stock levels, a backup) can **text your team** with one request to **our API**. SMS reaches people even with mobile data switched off, which makes it a good fit for alerts that cannot wait.

## What you need

1. **SMS activated** on the SMS page in Meu Interweb, with credits in the balance.

2. **An API key** with only the **sms:write** permission, created on the API page in Meu Interweb. If the script always runs from the same server, restrict the key to its IP.

3. **Your team's numbers**, written with or without the country code, because the system can tell the country from the first digit: **841234567** goes to Mozambique and **923456789** to Angola. So **+258 84 123 4567** and **258841234567** are the same number as **841234567**.

## A minimal script

This example sends an alert to two numbers. Keep the key in an environment variable, never in the file itself:

```
#!/bin/sh
# alert.sh: sends the text in the 1st argument to each number on the team
for N in 841234567 ANOTHER_NUMBER; do
curl -s https://api.interweb.co.mz/v1/sms/messages \
-H "Authorization: Bearer $RLX_API_KEY" \
-H "Content-Type: application/json" \
-d "{\"number\": \"$N\", \"text\": \"ALERT: $1\"}"
done
```

Run it like this: `./alert.sh "the website has not answered since 14:38"`. With a **sandbox_** key the request is validated but nothing is sent and no credits are used: test with it, then switch to the **prod_** key. For many numbers at once there is the **batch send**.

## When to fire

| What you watch | When it alerts |
|---|---|
| **Website or server** | When it stops answering, and again when it is back |
| **Stock** | When a product drops below the minimum you set |
| **Backups and scheduled jobs** | When a job fails or does not run |
| **Disk space or quotas** | When usage passes a threshold of yours |

To run the script on its own at regular intervals, see **cron schedule examples**. To watch a website, **an alert when your site goes down**.

**Alert once per problem, not once per minute.**
A script that runs every minute and texts every time it sees the fault burns credits and hits the account's daily sending limit. Write down in a file that you already alerted, and only send again when the problem changes or ends.

**Start the text with ALERT**
and name the system, the problem and the time. Whoever is on duty understands at a glance.

RECOMMENDED

Want your team to know straight away when something stops? See the API page and create your first key.

See the API page →

SEE ALSO

- **Sending SMS through the API: key, permissions, Sandbox and your first request** →
- **Internal SMS notices for your staff: shifts, rosters and urgent messages to a contact group** →

- Sending many SMS notices in one API request: the batch endpoint and its results
- Getting an alert when your site goes down: a simple uptime check
- Cron schedule examples: every 15 minutes, weekdays at 8, the first of the month
- SMS API errors and message statuses: what each one means and what to do

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## Interweb Mozambique

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