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Sending a transactional e-mail through the API: the fields of POST /v1/email/messages

E-mail

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Sending a transactional e-mail through the API: the fields of POST /v1/email/messages

E-mail Created on **November 13, 2026** 3 min read



The short answer: an e-mail is a `POST /v1/email/messages` request with a **sender** on a verified domain, the **recipients**, the **subject** and the **content** in `html`, `text` or both (or a `template_id`). Without `send_at`, the e-mail goes out straight away and the answer, with code **201**, has its real status.

The request fields

Field	What it takes
`from`	The sender, on a verified domain or a subdomain of it: `invoices@asuaempresa.co.mz` or `Your Company <invoices@asuaempresa.co.mz>`
`from_name`	Optional: the name shown next to the address
`to`, `cc`, `bcc`	One address, a comma-separated list or an array. At most 50 recipients per e-mail, counting all three
`reply_to`	Up to 5 addresses where replies go
`subject`	The subject, up to 998 characters. It can have variables
`html` / `text`	The content. Send both whenever you can
`template_id` and `variables`	A saved template and the values for its variables. See **templates with variables**
`attachments`	Files in base64. See **attaching invoices and tickets**
`send_at`	Optional: the date and time to send. See **scheduling an e-mail**

An example

```
curl https://api.interweb.co.mz/v1/email/messages \
-H "Authorization: Bearer sandbox_..." \
-H "Content-Type: application/json" \
-H "Idempotency-Key: fatura-2026-214" \
-d '{"from": "Your Company <invoices@asuaempresa.co.mz>",
"to": ["ana@example.com"],
"reply_to": "accounts@asuaempresa.co.mz",
"subject": "Invoice FT 2026/214 is ready",
"html": "<p>Hello Ana, your invoice is now available.</p>",
"text": "Hello Ana, your invoice is now available."}'
```

What the answer contains

Field	What it says
`id`	The e-mail number, to look it up later with `GET /v1/email/messages/{id}`
`status`	The status: `sent` once it has left, `simulated` in Sandbox. See **e-mail statuses**
`recipients` and `credits`	How many recipients counted and how many credits it used
`charged`	Whether the send has been charged
`suppressed`	Recipients that were on the suppression list and were left out, at no cost

Retrying without sending twice

Send the `Idempotency-Key` header with one unique value per e-mail, such as `invoice-2026-214`. If the connection drops and you repeat the request with the same value and body, you get the stored answer and the e-mail does not go out again. The same value with a different body gives `409` with `idempotency_conflict`. The general idea is in **timeouts, retries and idempotency**.

Never call the API from the customer's browser.
The key would be visible to anyone who opened the page. The request always goes from your server.

Working in PHP?
The request is a POST with JSON, as in **calling a web API from PHP with cURL**.

RECOMMENDED

Want to see everything the API does and create your key? See the API page.

See the API page →

SEE ALSO

- **Getting started with Email Center: turn it on, verify your domain and send your first e-mail**
- **Transactional e-mail templates with variables: write once, fill in each customer's details**
- **To, Cc, Bcc and Reply-To in transactional e-mail: how many recipients and what each one costs**
- **Transactional e-mail statuses: sent, delivered, bounced, complained and failed explained**
- **Email Center API errors: email_account_required, all_recipients_suppressed and other reasons**
- **Timeouts, retries and idempotency: how not to charge a customer twice**

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