

KNOWLEDGE BASE · PUBLIC DOCUMENT

Why a domain transfer is paid before it starts, and why it costs a year of renewal

Domains & DNS

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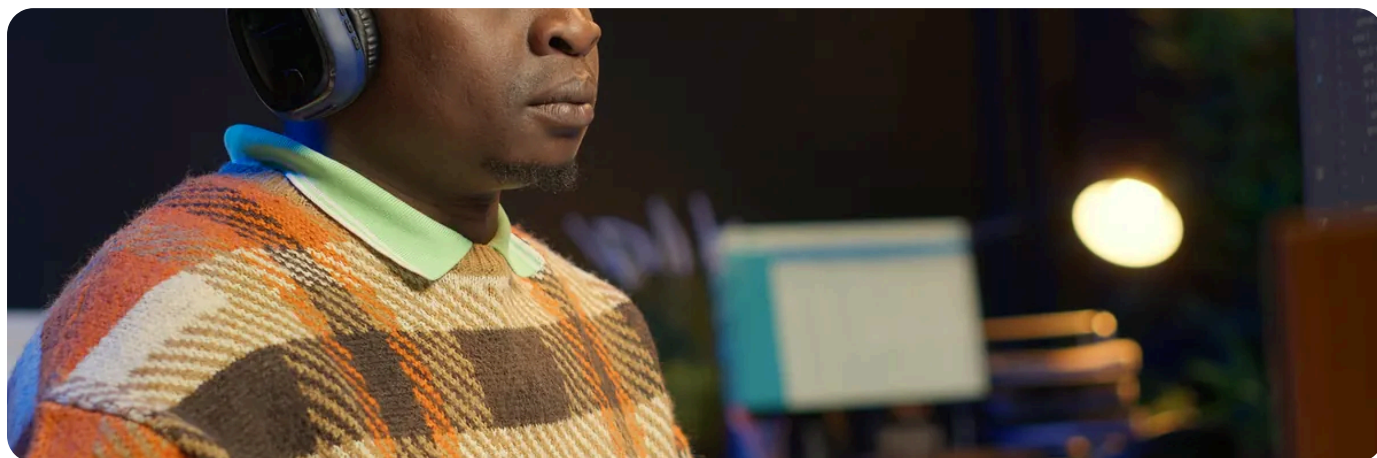
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<https://www.meu.interweb.co.mz/knowledgebase/2286>

Why a domain transfer is paid before it starts, and why it costs a year of renewal

📁 Domains & DNS 📅 Created on **October 21, 2026** ⌚ 2 min read



The short answer: a transfer is paid first because it is at the moment of the request that we pay the extension's registry, and the registry only moves the domain once that payment is made. What you pay is, in practice, **one year of renewal**: that year is **added to the expiry date** the domain already has, so the time you already paid for at the previous provider is not lost. We only ask for the transfer code (EPP) after you pay.

🔍 What happens, in order

Stage	What goes on
1. Payment	You pay the transfer invoice. It is the year of renewal the registry charges to move the domain.
2. EPP code	The transfer page opens in My Interweb: you paste the code your current provider gave you, and we send the request.
3. Approval	The current provider and the domain contact may have to approve. It usually takes 5 to 7 days.
4. Completed	The domain moves to us with its old expiry date plus the year you paid for.

➡ Before you pay, check

- 1 **The domain is more than 60 days old** and has not been transferred in the last 60. It is a rule of the generic extensions, not ours.
- 2 **It has not expired.** An expired domain, or one in redemption, cannot be transferred: renew it first at the current provider (**expired domain**).

3 You can get the EPP code from the current provider's panel, and **unlock the domain** there (**registrar lock**).

4 Do you really need a transfer? To bring the site to us, changing the nameservers is enough, with no transfer to pay: **transfer or just change the nameservers**.

! If the code is refused, you do not pay again.
Ask the current provider for a new code and paste it on the same transfer page. National extensions (.ao, .co.ao, .mz, .co.mz) follow the same steps: payment, EPP code and approval.

💡 Your site and e-mail do not have to stop.
While the transfer runs, the domain keeps working with the nameservers it already has. The full step by step is in **how to transfer a domain to us**.

NEED A HAND?

Not sure whether your domain can be transferred yet? Ask us before you pay.

 [Open a support ticket →](#)

SEE ALSO

[How to transfer a domain to us](#)



[Transfer the domain or just change the nameservers: which one do you need](#)



[Registrar lock: what it protects, when to unlock it and when to leave it on](#)



[Expired domain: what happens and how long you have to recover it](#)



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