

KNOWLEDGE BASE · PUBLIC DOCUMENT

Upgrading Ubuntu to a new release on a VPS without losing the server

VPS & Servers

CODE

RLX-MZ-KB-1918

VERSION

v2026.10.15

COUNTRY · LANGUAGE

Mozambique · English

Interweb Mozambique

RLX Holdings, S.A. · Group RLX Holdings

Tax ID (NUIT) 401 191 607 · Legal entity no. (NUEL) 105 045 974 · Economic activity code (CAE) 62022

<https://www.meu.interweb.co.mz/knowledgebase/1918>



The short answer: updating packages (`apt upgrade`) and **upgrading to a new release** (for example, from one LTS version to the next) are different things. The second touches the whole system, PHP and the database included, and can go wrong. Do it with a **backup made**, in a session that does not drop and with time to test afterwards.

Before you start

Check	Why
Backup or snapshot	It is your only way back: Backing up a VPS .
Up-to-date system	Do the normal updates first and reboot.
Disk space	The upgrade downloads a lot. You need plenty of free space.
LTS to the next LTS	Do not skip releases. The tool offers the next one.
What runs on the server	Note the PHP, database and web server versions, and what is scheduled (cron).

Step by step

1**Make the backup** and confirm you can restore it.**2****Update the current system:** `sudo apt update && sudo apt upgrade` , and reboot. See: **Updating your VPS**.

3

Open a session that survives a dropped connection: **tmux and **screen**.**

4

Run the upgrade tool: `sudo do-release-upgrade` . Read each question. If you changed a configuration file, keep your version unless you know what the new one changes.

5

Reboot and check: the system, the web server, PHP, the database, the services (`systemctl --failed`), the firewall and scheduled tasks. Only then close the old session.

6

Test each site and each application. PHP and the database may have changed version.

If the VPS has a control panel installed (cPanel or another), do not upgrade the system this way: the panel only works on certain systems and has its own process. Read its documentation first. And do not upgrade a production server without rehearsing on a copy.

The cleaner alternative is to create a new VPS with the new system and move the sites there. More work and much less risk: **Reinstalling or changing your VPS operating system**.

The upgrade stopped halfway or you lost access? See [I have lost SSH access to my server](#) and open a ticket.

[Open a support ticket](#)

SEE ALSO

[Backing up a VPS: snapshots or files](#)

[Keeping a command running after you close SSH: tmux and screen](#)

[How to update a Debian or Ubuntu VPS, and turn on automatic security updates](#)

[Which operating system to choose for your VPS or server](#)

[Reinstalling or changing your VPS operating system](#)

[A service will not start on my VPS: reading systemctl status](#)



Online version of this document

Interweb is a leading internet services company, with a mission to help businesses to be born and prosper through technology.

2020

FOUNDED

37,000+

CLIENTS

130+

SIGN-UPS A DAY

Interweb Mozambique

RLX Holdings, S.A. • Group RLX Holdings

TAX ID (NUIT)	401 191 607
LEGAL ENTITY NO. (NUEL)	105 045 974
ECONOMIC ACTIVITY CODE (CAE)	62022
REGISTERED OFFICE	Bairro 7 de Setembro Vilankulo 1304 • CEP 0411-02, Inhambane, Mozambique
CONTACT	info@interweb.co.mz • +258 84 635 1111 • +258 86 635 1111 • www.interweb.co.mz
OPENING HOURS	Monday to Friday - 08 AM to 04 PM Saturday & Sunday - Closed