

KNOWLEDGE BASE · PUBLIC DOCUMENT

Looking for a job or an internship: where to apply, and why support cannot take your CV

Support & Account

CODE

RLX-MZ-KB-1824

VERSION

v2026.10.15

COUNTRY · LANGUAGE

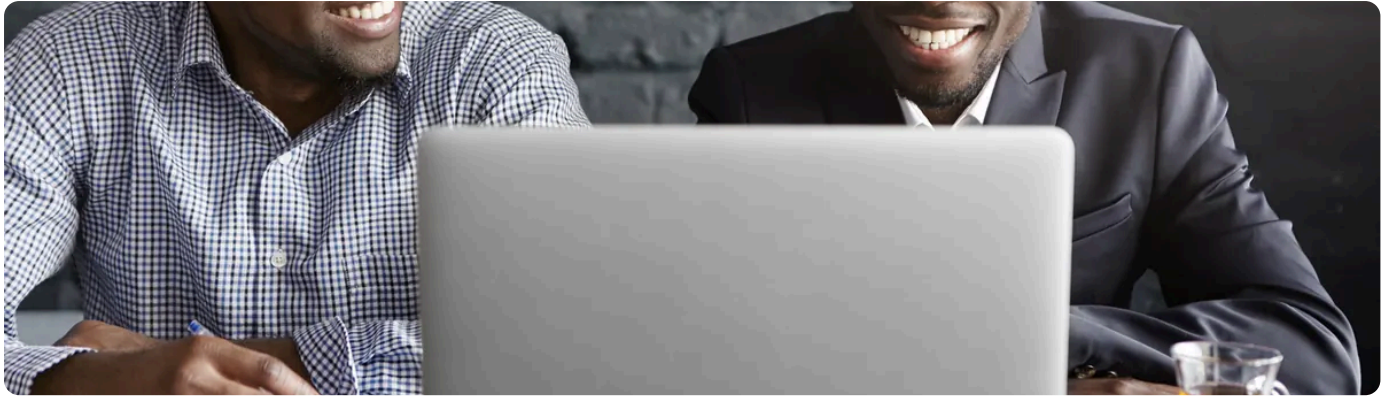
Mozambique · English

Interweb Mozambique

RLX Holdings, S.A. · Group RLX Holdings

Tax ID (NUIT) 401 191 607 · Legal entity no. (NUEL) 105 045 974 · Economic activity code (CAE) 62022

<https://www.meu.interweb.co.mz/knowledgebase/1824>



The short answer: support is only for customers with a service or a question about it, and support tickets do not reach whoever receives applications. To apply, use the site's **Careers** page, which has a form where you send your details and CV. If there are no open positions, you can make a spontaneous application.

How to apply

1

Open the Careers page of the company's site (not Meu Interweb). If you do not see it in the menu, add **/careers** to the site's address (or **/en/careers** on the Portuguese-language sites).

2

See whether there are open positions and what they ask for. If not, the page says it accepts spontaneous applications.

3

Fill in the form with your details and attach your CV, **as a PDF of up to 5 MB**. A short, up-to-date CV is best.

4

Say in two or three sentences what you do and what you are looking for. It is what helps most to be read.

5

Keep the application number you receive by e-mail: with it you can see where things stand. If there is no reply, it does not mean the application was lost.

What to expect, and what not to do

Situation	What to do
You sent your CV and had no reply	Not every application gets an immediate reply, especially spontaneous ones. We cannot promise times or an interview.
You want to know whether there are positions in an area	The Careers page is where positions appear. Looking again from time to time is the safest.
You want to work as an affiliate or reseller	It is not a job: it is a programme in which you recommend or resell the services. See The affiliate programme and Becoming a reseller .
You want to sell us a service or propose a partnership	Tell us what you propose through the site's general contact, not through a support ticket.
You want to make money online	See Making money with a website .

Beware of fake job offers in our name: requests for payment for “enrolment” or “training”, contacts through social networks promising easy earnings. We never charge for applications. See **How to recognise a phishing message**.

A support ticket opened about a job will not be treated as an application. Always use the form on the Careers page.

Are you a customer with a question about a service? Open a support ticket.

[Open a support ticket](#)

SEE ALSO

[The affiliate programme](#)

[Becoming a reseller: the plans, what is included and how to start](#)

[Making money with a website: the honest options, and what each one asks of you](#)

[How to recognise a phishing e-mail or message, and what to do if you clicked](#)



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2020

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CLIENTS

130+

SIGN-UPS A DAY

Interweb Mozambique

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TAX ID (NUIT)	401 191 607
LEGAL ENTITY NO. (NUEL)	105 045 974
ECONOMIC ACTIVITY CODE (CAE)	62022
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OPENING HOURS	Monday to Friday - 08 AM to 04 PM Saturday & Sunday - Closed