interweb

Generated on 21/10/2026 17:25

KNOWLEDGE BASE · PUBLIC DOCUMENT

Marketplace or your own shop: how to decide where to sell

Online Stores

CODE	VERSION	COUNTRY · LANGUAGE
RLX-MZ-KB-1634	v2026.10.10	Mozambique · English

Interweb Mozambique
RLX Holdings, S.A. · Group RLX Holdings
Tax ID (NUIT) 401 191 607 · Legal entity no. (NUEL) 105 045 974 · Economic activity code (CAE) 62022

https://www.meu.interweb.co.mz/knowledgebase/1634

Marketplace or your own shop: how to decide where to sell

Online Stores Created on **October 10, 2026** 3 min read



A **marketplace** is an online shopping centre: it already has the visitors, it has the rules, and it keeps a share of each sale or charges for the space. Your **own shop** is a shop on your own street: the rules and the customers are yours, but you have to bring people there. There is no right answer for everyone; there are questions that give you the answer for your case.

The differences that matter

Topic	Marketplace	Own shop
Visitors	Already there	You must bring them (search, social media, ads, word of mouth)
Getting started	Quick: open an account and publish	Slower: domain, hosting, shop, payments, legal pages
Cost	Commissions or fees set by the marketplace, which can change. Read the current terms	The hosting, the domain and your time; payment methods have fees of their own
Control	The rules are theirs and can change without asking you	The rules are yours
The customers	Largely belong to the platform; you often do not get the contact	You hold the data (and the duties that come with it)
The brand	Appears next to your competitors'	Appears alone
Risk	The account can be suspended; you live at the platform's mercy	The risk is yours: server, security, backups

Five questions to decide

1. **Do customers already look for you by name?** If so, your own shop serves them. If nobody knows you, the marketplace gives you your first buyers.

2. **What is your margin?** If the margin is thin, a commission weighs more than a hosting plan at the end of the month. Do the sums with the current terms, not last year's.

3. **Do you sell things everyone compares on price?** On marketplaces it is price against price. If your product is worth it for the brand or the story, your own shop counts for more.

4. **Do you have time to bring in visitors?** An own shop with no visitors is a closed shop. See **getting a shop found on Google** and **the basics of being found**.

5. **Can you handle the technical side?** An own shop asks for updates, backups and attention. See **what to do before you open**.

Do not put everything in one place.
A suspended marketplace account takes all the sales with it, and the customers you never had. And an own shop with no visits does not sell. A mix of the two is usually the safe road.

The mix many people use:
Sell on the marketplace to win the first customers and put a card or a leaflet in the parcel inviting them back to your own shop. Follow the platform's rules on contacting customers: some forbid it. And keep stock in step between the two, by hand or with an automation (**n8n and WordPress**).

If you have not started building your own shop, begin with **what WooCommerce is and what you need before you start**.

NEED A HAND?

Want to get your own shop going? Tell us what you sell and how many products you have, and we will tell you which hosting plan is enough.

Open a support ticket →

SEE ALSO

- **WooCommerce: what it is and what you need first**
- **Opening an online shop without starting from nothing**
- **Hosting plans**

interweb

Interweb Mozambique

RLX Holdings, S.A. · Group RLX Holdings

TAX ID (NUIT)	401 191 607
LEGAL ENTITY NO. (NUEL)	105 045 974
ECONOMIC ACTIVITY CODE (CAE)	62022
REGISTERED OFFICE	Bairro 7 de Setembro Vilankulo 1304 · CEP 0411-02, Inhambane, Mozambique
CONTACT	info@interweb.co.mz · +258 84 635 1111 · +258 86 635 1111 · www.interweb.co.mz
OPENING HOURS	Monday to Friday - 08 AM to 04 PM Saturday & Sunday - Closed

Online version of this document

RLX-MZ-KB-1634 · v2026.10.10 · Generated on 21/10/2026 17:25