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How to check a domain DNS

Domains & DNS

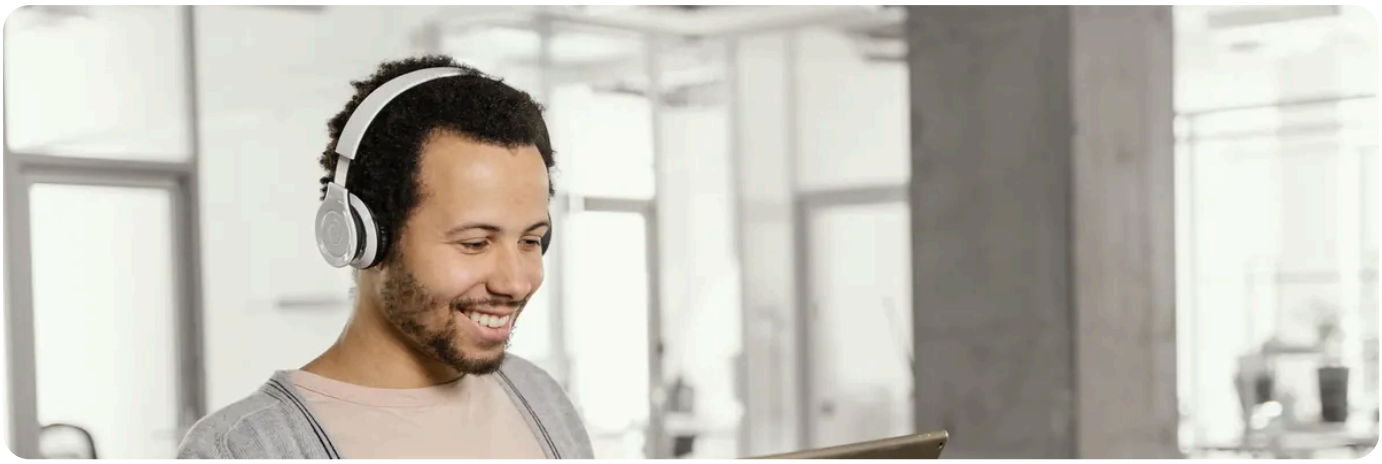
CODE	VERSION	COUNTRY · LANGUAGE
RLX-MZ-KB-16	v2026.10.21	Mozambique · English

Interweb Mozambique
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https://www.meu.interweb.co.mz/knowledgebase/16

How to check a domain DNS

Domains & DNS | Created on **August 14, 2026** | Updated on **October 21, 2026** | 3 min read



Checking a domain's DNS means finding out where it currently points. It is the first step whenever a site will not open, e-mail stops arriving, or you have just transferred a domain and want to confirm it is pointing to us.

Checking the domain's nameservers

Nameservers decide who controls the domain's DNS. Look them up in one of these free services, entering only your domain:

Domain type	Where to check
.co.mz .ac.mz .org.mz	whois.mz - the Mozambican national registry
.com .org .net and others	lookup.icann.org - the official ICANN lookup

Look up the WHOIS of a domain

Search

Shows the registrant, the dates, the registrar, the status and the nameservers.

Look for the **Name Server** line in the result (sometimes shown as *NS*). If the domain is hosted with us, it should show the four Interweb nameservers below.

Is my domain pointing to Interweb?

If the lookup returns these four names, it is correct:

```
dns1.interweb.co.mz
dns2.interweb.co.mz
dns3.interweb.co.mz
dns4.interweb.co.mz
```

The order they appear in does not matter. If other names show up - from your previous registrar, or another provider - the domain is not yet using our DNS.

Checking where the site and e-mail point

Nameservers say *who* manages the DNS. Records say *where* things point. Check them with tools such as **dnschecker.org** or **whatsmydns.net**, selecting the record type:

Record	What it does	What you should see
A	Where the site lives	The IP of your hosting server
CNAME	The *www* of your site	Points to the main domain
MX	Where e-mail goes	Your domain, or your mail provider
TXT	Verifications and SPF	Anti-spam rules for your e-mail

Tip:
Tools like whatsmydns.net query from several countries at once. If some locations show the new value and others the old one, the change is still propagating - you only need to wait.

I just made a change and see no difference

A DNS change is not instant worldwide. Every server keeps the previous answer for a while before asking again. Changing **nameservers** takes longer than changing a **record** inside the zone.

While it propagates, it is normal for the site to open on one computer and not another. If it is still different after 24 hours, check that the change was actually saved - and only then open a **support** ticket.

What to do with what you find

The nameservers belong to another provider
The domain is not using our DNS yet. See **how to configure a domain's DNS**.

Nameservers are right but the site will not open
The problem is in the records, not the nameservers. Check the A record and the *www* record.

The site opens but e-mail does not arrive
Check the MX record. If you use e-mail from another provider, MX must point to that service, not to us.

The lookup returns nothing
The domain may have expired, or the registration may not be complete. Check the expiry date in **My Interweb**.

NEED A HAND?

Not sure what the lookup is telling you? Send us the result and we will read it for you.

Open a support ticket →

SEE ALSO

- How to find the hosting DNS →
- How to configure a domain DNS →
- How to migrate a site without downtime →
- Need a domain? Search here. →

DOMAIN REGISTRATION

Is the name you have in mind still free?

Type it here and find out in a second. DNS management included in the panel, renewal notices well ahead of time, and the domain registered in your name - never in ours.

Search domain →

.co.mz .org.mz .net.mz .com and over 100 extensions

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OPENING HOURS	Monday to Friday - 08 AM to 04 PM Saturday & Sunday - Closed

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