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Which hosting plan for a small company website with its own e-mail

Choosing the Right Plan

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A small company's website is usually a brochure site: a few pages, a contact form and **mailboxes on the company domain**. That fits a shared plan, often one of the first steps. What tends to decide the plan is not the site, it is the **e-mail**: how many people, how many mailboxes and how much they send.

The four questions, in order

1. **How many people have e-mail?** Every mailbox keeps its messages on the same disk as the site. Teams that keep years of mail with attachments can use more than the whole site. When e-mail is the serious part, see the comparison in **e-mail inside a hosting plan or a separate professional e-mail plan**.

2. **How much do they send?** Each plan has a ceiling on messages per hour, so that one compromised mailbox cannot ruin the server's reputation. Invoices, confirmations and automatic alerts add up quickly. Your plan's figure is in the **plans** table.

3. **Does the site do more than present?** With a client area, bookings or a shop it has become a different project. See **which hosting plan for a site where visitors log in**.

4. **Who maintains it?** A company site should not depend on one person who forgets to renew or update. On a shared plan the system and its security are on our side; the content upkeep is yours.

A shortcut: what to pick for which company

Situation	Where to start
One or two people, a site of a few pages	One of the first steps. See **Pro, Plus, Ultra or Business: choosing without guesswork**.

Situation	Where to start
A team with several mailboxes and e-mail used every day	A plan with more room for disk and sending, or a professional e-mail plan on its own.
A company with more than one brand or domain	A plan that counts sites. See **several websites on one plan**.
A site with lots of photos or downloadable documents	More disk, and attention to how files are handled.

What the plan does not do for you

The plan looks after the server and the system's security; it does not write or update your site. A company site left alone for years, with WordPress and plugins out of date, is the favourite target of automatic attacks. Set aside a moment each quarter to update, and check that backups exist and that you know how to restore them. See **making and keeping your own backup**.

The e-mail address should not belong to a personal account.
Customer messages in one person's free mailbox get lost when that person leaves. Mailboxes on the company domain stay with the company.

Is the site already somewhere else?
The move is done without taking it offline. See **moving your site to us**.

NEED A HAND?

Tell us how many people use e-mail and what the site does, and we will name the plan that is enough, without pushing you up.

Open a support ticket →

In our plans

Situation	Plan	Why
One or two people with a site of a few pages	Pro	1 site, unlimited mailboxes on your domain, 10 GB NVMe SSD shared between site and mail, and 100 e-mails per hour

Situation	Plan	Why
A team using e-mail every day, or a second brand	Plus	20 GB NVMe SSD for site and mail, 200 e-mails per hour and 6 sites
A bigger team that keeps years of mail, or several brands	Ultra or Business	30 GB and 300 e-mails per hour on Ultra; 50 to 200 GB on Business; unlimited sites

WHEN TO MOVE UP: the mailboxes are unlimited on every plan, so what runs out is the disk they share with the site and the hourly sending ceiling (100 on Pro, 200 on Plus, 300 on Ultra). Move up when the space in cPanel is nearly full, when invoices and automatic notices hit the ceiling, or when the company opens a second site. The site and the mailboxes stay as they are, and the daily backup comes with every plan.

SEE ALSO

- **E-mail inside a hosting plan or a separate professional e-mail plan**
- **Pro, Plus, Ultra or Business: choosing without guesswork**
- **Moving your site to us: what comes across, and how long you are offline**
- **Professional e-mail**

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