interweb

Generated on 23/10/2026 05:10

KNOWLEDGE BASE · PUBLIC DOCUMENT

Expired domain: what happens and how long you have to recover it

Domains & DNS

CODE	VERSION	COUNTRY · LANGUAGE
RLX-MZ-KB-128	v2026.10.22	Mozambique · English

Interweb Mozambique
RLX Holdings, S.A. · Group RLX Holdings
Tax ID (NUIT) 401 191 607 · Legal entity no. (NUEL) 105 045 974 · Economic activity code (CAE) 62022

https://www.meu.interweb.co.mz/knowledgebase/128

Expired domain: what happens and how long you have to recover it

Domains & DNS Created on **August 16, 2026** Updated on **October 22, 2026** 3 min read



A domain that expires does not vanish that instant, but it will not wait for you either. It moves through stages - and with every stage it passes, getting it back costs more and is less certain.

Stage	What happens
Before expiry	We send notices to the contact e-mail. You renew normally, at list price. This is where you want to be.
Expired	The site and e-mail on that domain **stop working** - visitors get nothing. For **30 days** (the grace period) it can still be renewed: you pay the renewal plus a **grace fee**.
In recovery	For the next **30 days** (the redemption period) waiting is no longer enough: it takes a **restore request with the registry**, and you pay the renewal, the grace fee and a **redemption fee**. The domain is still yours, but down - and recovery is not guaranteed.
Released	It goes back on the market. **Anyone can register it** - and once someone does, getting it back is no longer up to you.

On .mz domains the phases are the same, and nothing is guaranteed.
30 days of grace and then 30 days of redemption, with the fees on the renewal invoice. But the request can only be made **while that invoice still exists in the system**, and the registry may refuse - recovering an expired domain is never a right, it is an attempt.

An expired domain cannot be transferred.
While it is expired or in recovery, it cannot be moved to another provider. Recover first, then transfer - never the other way round.

What usually goes wrong

1. **The notices went to an e-mail nobody reads.** By far the most common cause. If the contact address belongs to someone who left, or is a mailbox on the very domain that expired, nobody sees the warnings.

2. **It was left for next week.** The expiry date is not a suggestion. Handling it on the day itself leaves you at the mercy of payments and time zones.

3. **Nobody owned the task.** In a company the domain tends to belong to everyone and to no one. Put one person in charge of it.

How to stay out of it

1. Keep the **contact e-mail current** in the **client area** , ideally on a different domain from the one you are protecting.

2. **Renew for several years.** We take registrations and renewals for up to **10 years**. A domain paid five years ahead is a problem that stays away for five years.

3. Deal with the renewal **before** the date, not on it. Pay the invoice as soon as it is issued.

Windows and fees depend on the extension.

Every registry has its own rules: how long you have to recover and what it costs is not the same for a **.co.mz** and a **.com** . If you have an expired domain, ask us now - the answer depends on today's date.

NEED A HAND?

Got a domain that has expired or is about to expire? Tell us which one.

Open a support ticket →

SEE ALSO

- **Transfer a .mz domain from CIUEM: step by step** →
- **Typo in the domain name: can it be fixed after registering?** →
- **.mz domain extensions: which ones exist and who can register them** →

Need a domain? Search here. →

DOMAIN REGISTRATION

Is the name you have in mind still free?

Type it here and find out in a second. DNS management included in the panel, renewal notices well ahead of time, and the domain registered in your name - never in ours.

Search domain →

.co.mz .org.mz .net.mz .com and over 100 extensions

interweb

Interweb Mozambique

RLX Holdings, S.A. · Group RLX Holdings

TAX ID (NUIT)	401 191 607
LEGAL ENTITY NO. (NUEL)	105 045 974
ECONOMIC ACTIVITY CODE (CAE)	62022
REGISTERED OFFICE	Bairro 7 de Setembro Vilankulo 1304 · CEP 0411-02, Inhambane, Mozambique
CONTACT	info@interweb.co.mz · +258 84 635 1111 · +258 86 635 1111 · www.interweb.co.mz
OPENING HOURS	Monday to Friday - 08 AM to 04 PM Saturday & Sunday - Closed

Online version of this document

RLX-MZ-KB-128 · v2026.10.22 · Generated on 23/10/2026 05:10