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First steps as a reseller (WHM)

cPanel & WHM

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First steps as a reseller (WHM)

cPanel & WHM Created on **August 16, 2026** Updated on **October 21, 2026** 2 min read



A reseller plan gives you something a normal hosting account doesn't: **WHM**, where you create and manage cPanel accounts for your own clients, each isolated from the others.

Getting in

1. Go to **https://yourdomain.co.mz:2087** - note the port **2087**, which is WHM. Port 2083 is the normal cPanel.
2. Sign in with the reseller username and password we sent you when the plan was activated.

First thing to do: create a package

A package is the template of limits you'll reuse for every client - disk, bandwidth, mailboxes, databases.

1. In WHM, open **Packages → Add a Package**.
2. Give it a name your clients will see on their invoices, and set the limits. Keep them inside what your own reseller plan allows - you cannot give away more than you have.
3. Save. You can create as many packages as you sell.

Creating a client account

1. **Account Functions → Create a New Account**.
2. Fill in the client's domain, a username and the contact e-mail, and choose the package you created.

3. Create. cPanel sends the client their access details automatically.

Day-to-day

1. **List Accounts** - see everything you host, log in to any account, suspend or unsuspend.
2. **Modify an Account** - change a client's package when they grow.
3. **Terminate an Account** - permanent, and it deletes the client's data. Take a backup first.

What is yours and what is ours.
You are responsible for **support**ing your own clients - they are your customers, not ours, and we don't deal with them directly. We support **you**: server, network, and anything above the reseller account.

Selling more than your plan allows?
Overselling is possible in WHM but risky - if every client used their full quota, the server would run out. Only oversell what you can honestly cover, and **upgrade** when your real usage approaches the limit.

NEED A HAND?

Need help setting up your first packages? We've done it many times.

Open a support ticket →

In our plans

Plan	cPanel accounts	Disk space
Reseller I	10	50 GB
Reseller II	30	120 GB
Reseller III	60	250 GB

These are the ceilings your packages have to fit inside. To see where you stand, the WHM home page and **List Accounts** show the accounts you have created and the space each one uses, and the service in My Interweb (Services) shows which reseller plan you have. When you get close, you can move up a plan or talk to us.

SEE ALSO

Before you start, see where one panel ends and the next begins:
My Interweb vs WHM: the reseller panel explained →

RESELLER HOSTING

Sell hosting under your own brand.

WHM to create and manage your clients' accounts, with the infrastructure and support on our side.

See reseller plans →

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