

KNOWLEDGE BASE · PUBLIC DOCUMENT

How to access cPanel Control Panel?

cPanel & WHM

CODE

RLX-MZ-KB-1

VERSION

v2026.10.04

COUNTRY · LANGUAGE

Mozambique · English

Interweb Mozambique

RLX Holdings, S.A. · Group RLX Holdings

Tax ID (NUIT) 401 191 607 · Legal entity no. (NUEL) 105 045 974 · Economic activity code (CAE) 62022

<https://www.meu.interweb.co.mz/knowledgebase/1>



cPanel is the control panel where you manage everything in your hosting account - files, e-mail accounts, databases, backups, subdomains and SSL certificates. There are three ways to reach it, and the first one does not require you to remember any password.

METHOD 1**From Meu Interweb - recommended**

No password needed. You log in once to your Interweb account and jump straight into cPanel.

1. Sign in at **Meu Interweb**
2. Open **Services** → **My Services**
3. Click the hosting plan you want to manage
4. Press the **Login to cPanel** button

This is the safest route: the session is created automatically and your cPanel password is never typed anywhere.

METHOD 2**Directly through your domain**

Open one of these addresses in your browser, replacing **yourdomain.com** with your own domain:

```
https://yourdomain.com/cpanel  
https://yourdomain.com:2083
```

You will be asked for your **cPanel username and password**.

METHOD 3**Through the server address**

Use this when your domain is new, was just transferred, or the DNS has not propagated yet - it works regardless of where your domain is pointing:

```
https://srv1.interweb.co.mz:2083
```

If your account is hosted on a different server, the exact address is written in your welcome e-mail.

Where do I find my login details?

Your cPanel username and password were sent in the **New Account Information** e-mail, delivered the moment your hosting was activated. Search your inbox for that subject.

Lost the e-mail or the password?

Log in to Meu Interweb, open the hosting service and use **Change Password** to set a new cPanel password immediately - no need to contact **support**.

Ports and related panels

Panel	Address	Port
cPanel Manage your hosting	yourdomain.com/cpanel	2083
Webmail Read your e-mail	yourdomain.com/webmail	2096
WHM Reseller accounts only	yourdomain.com/whm	2087

If it does not open

The page does not load at all

Some office networks and mobile operators block port 2083. Use **Method 1** through Meu Interweb, which runs on the standard port 443.

“Invalid login” message

The cPanel password is not the same as Meu Interweb password. Reset it in Meu Interweb under **Change Password**.

The domain opens the wrong site

The DNS is still propagating, which can take up to 24 hours. Use **Method 3** in the meantime.

Still cannot get in? Our team can check your account directly.

[Open a support ticket](#)

SEE ALSO

Not sure whether what you need is here or in the portal? **Meu Interweb vs cPanel: which panel to use for what.**

Once inside, see **What can you do in cPanel?**

Do not have the login details? **Your cPanel access details.**

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